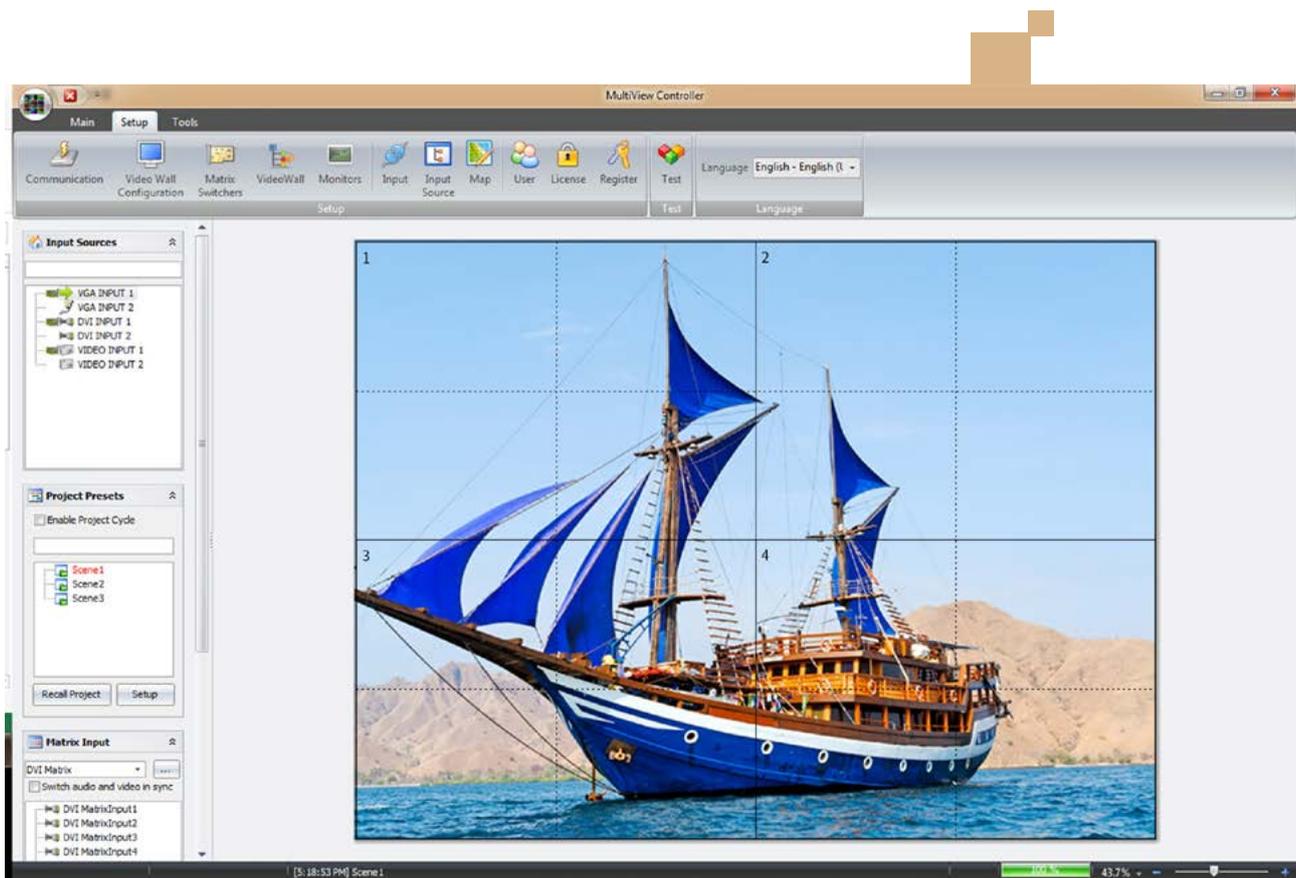




# DigiBird Video Wall Controller Software User Guide

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## I. Manual Copyright Notice

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## II. Introduction

This section gives an overview of the guide and features of the DigiBird MultiView Controller Software and DigiBird Video Wall Controller hardware. Topics include:

- About this Guide
- Overview of the DigiBird MultiView Controller Software
- Features

### 2.1 About this guide

This guide provides detailed information about the DigiBird MultiView Controller Software and DigiBird Video Wall Controller hardware, including software installation and configuration.

This guide also describes how these applications control the DigiBird Video Wall Controller hardware.

The features and functionality described in this guide are based on version 5.14 of the DigiBird MultiView Controller Software on windows 7 64-bit. For the latest details about these products, visit [www.digibirdtech.com](http://www.digibirdtech.com).

Manual version information

Version: 5.14

Release Date: July, 2014

### 2.2 About the software

The MultiView Controller Software is a Microsoft® Windows®-based application that is used to control the VWC (Video Wall Controller) from your computer via an RS-232 or Ethernet cable.

### 2.3 Features

Some features of the MultiView Controller Software include:

- User Friendly Interface: The user interface is organized into a series of tasks so that you can easily navigate through them and set up the video wall.
- Easy Configuration: Supports quick setup. The operation can be performed by simply clicking, dragging and inputting configuration data.
- High Flexibility: Compatible with different application environments.

- High Stability: Continuous updates to maintain high adaptability and stability.

## III. Software Installation

### 3.1 System Requirements

To ensure that the DigiBird MultiView Controller Software functions correctly and reliably, you must install it on a computer that meets or exceeds the following criteria:

|                         | Minimum   | Recommended                                     |
|-------------------------|---|---|
| Operating System        | Windows XP®   | Windows XP® or Windows 7®<br>(32-bit or 64-bit) |
| CPU                     | Intel Pentium/Celeron or faster, AMD Athlon or faster | Intel Core i3 or faster                         |
| Memory (RAM)            | 256M RAM  | 2GB RAM   |
| Hard Disk Free Space    | 150MB   | 5GB or higher                                   |
| Graphics                | 1024x768, 65K colors<br>(16-bit)                      | 1024x768, 16.7M colors<br>(32-bit)              |
| Network Card (Ethernet) | 10Base-T  | 100BASE-T                                       |
| Optical Driver          | CD-ROM  | DVD-ROM   |
| Input Device            | Mouse and keyboard compatible with Microsoft          | Mouse and keyboard compatible with Microsoft    |

### 3.2 How to install DigiBird's MultiView Controller Software

Copy the installation file to your computer from the disc that came with the device.

When you double-click the installation file (MultiView Controller\_5.14) to start the installation, you will receive a notification from Windows "User Account Control". Select "Yes", and the installation will continue. After that, MultiView Controller\_5.14 automatically opens an installation wizard. Follow the remaining system prompts to complete the installation.



Figure 3.2 A: Language Selection

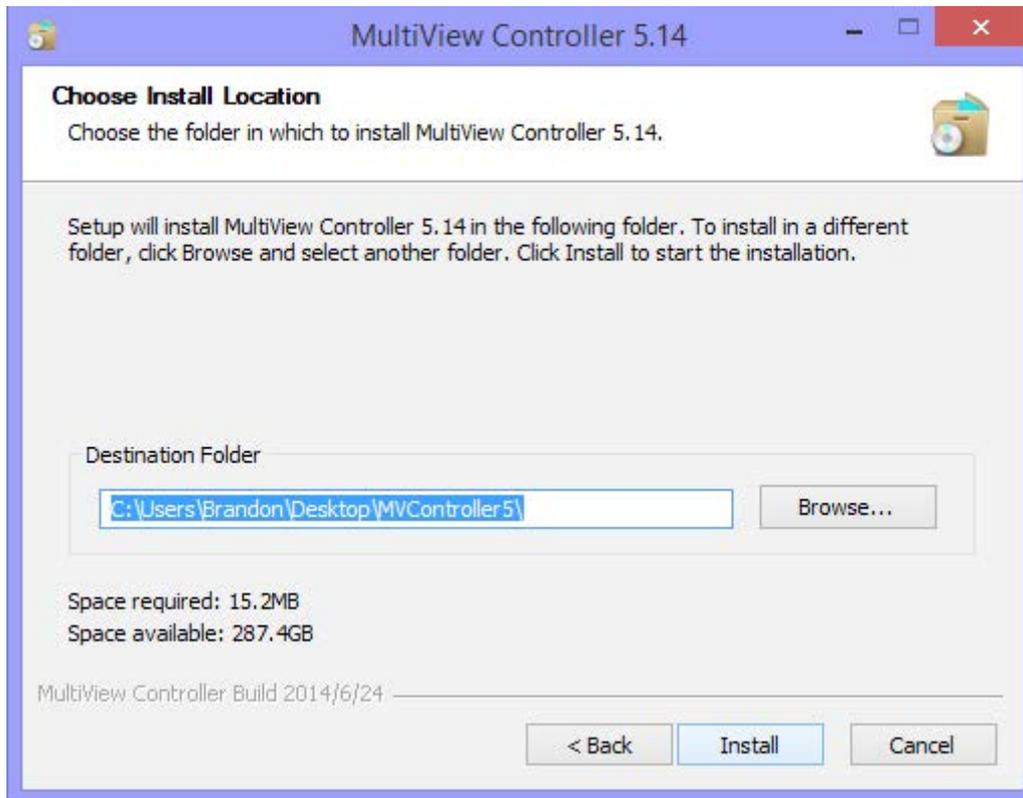


Figure 3.2 B: Destination Folder

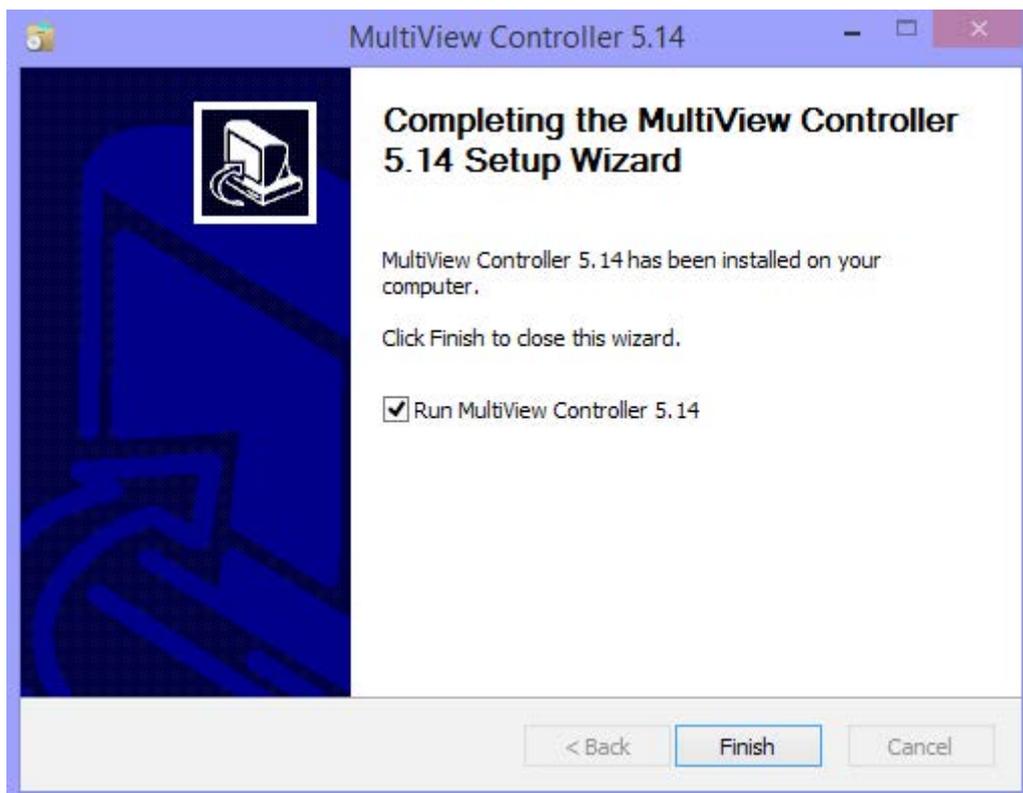


Figure 3.2 C: Installation Completed

When the program is installed successfully, it will generate a shortcut on the desktop, as shown in the figure below:



Figure 3.2 C: Software Icon

### 3.3 How to uninstall DigiBird's MultiView Controller Software

From the desktop, click Start > All Programs > MultiView Controller > Uninstall. When "User Account Control" appears, select "Yes". The Uninstall program will then start:

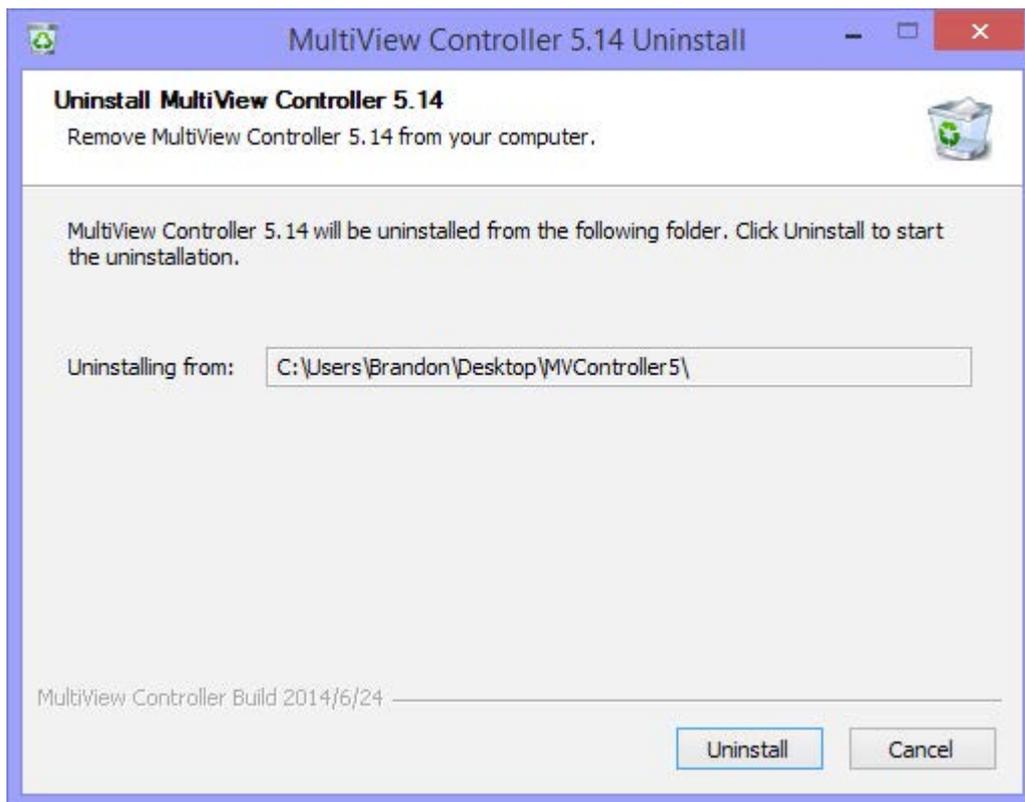


Figure 3.3 A: Uninstall the Software

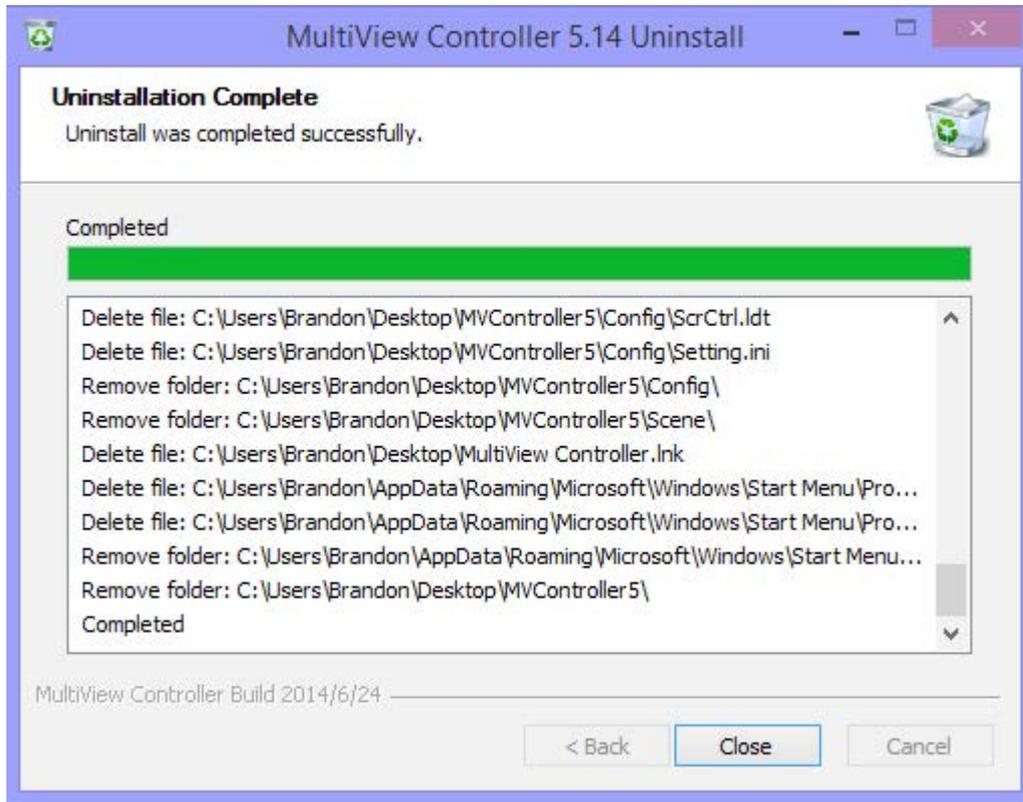


Figure 3.3 B: Uninstallation Completed

### 3.4 Connecting to DigiBird's Video Wall Controller via Ethernet

The computer with the installed MultiView Controller Software communicates with the DigiBird Video Wall Controller via Ethernet. This can either be a direct or indirect connection. Connection to a single DigiBird Video Wall Controller can utilize either method, but multiple DigiBird Video Wall Controllers must utilize an indirect method (for example, via a hub or Ethernet switcher). The DigiBird Video Wall Controller's Ethernet port is auto-sensing, so the Crossover Cable and Straight-through Cable can both be used to connect to the Video Wall Controller.

## IV. Setup

### 4.1 Logging in

To log in to the MultiView Controller Software:

- From the User drop-down list, select the desired role.
- In the Password field, enter the required password for the chosen role.
- The default user name is Admin, and the default password is left blank in the example below:

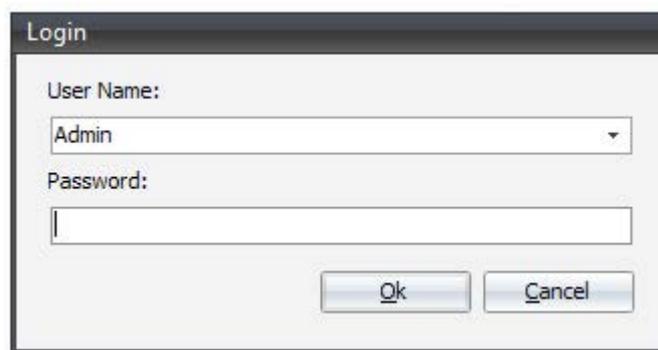


Figure 4.1: Logging in

## 4.2 Setting the IP address of DigiBird's Video Wall Controller

The first time you log in to the MultiView Controller Software and click "OK", the following dialog box will appear:



Figure 4.2 A: Click OK to open settings

The above dialog box indicates you need to set the correct IP address for the computer and the Video Wall Controller because the communication link between them has not been established. Clicking "Cancel", will take you into demo mode. When you click "OK", the following dialog box will appear:

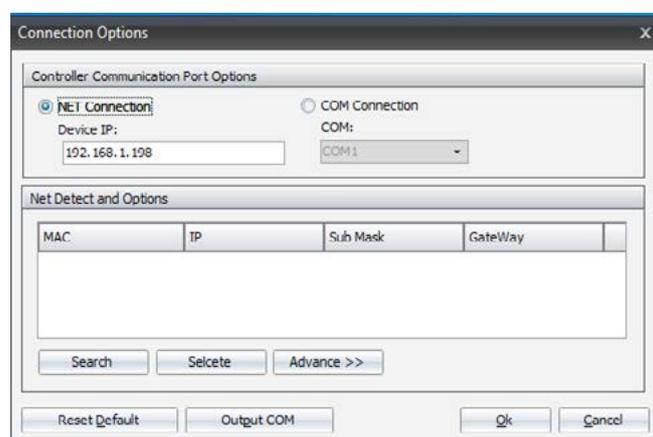


Figure 4.2 B: Connection settings

Click the "Advance" button; you can then set the IP address, subnet mask and gateway for the video wall controller:

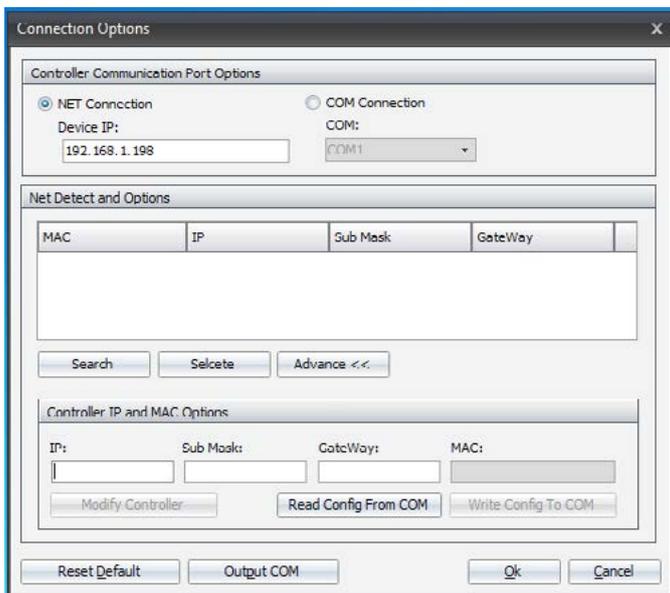


Figure 4.2 C: Advanced settings

The Default IP address is 192.168.1.198; the subnet mask is 255.255.255.0, and the gateway is 192.168.1.1:

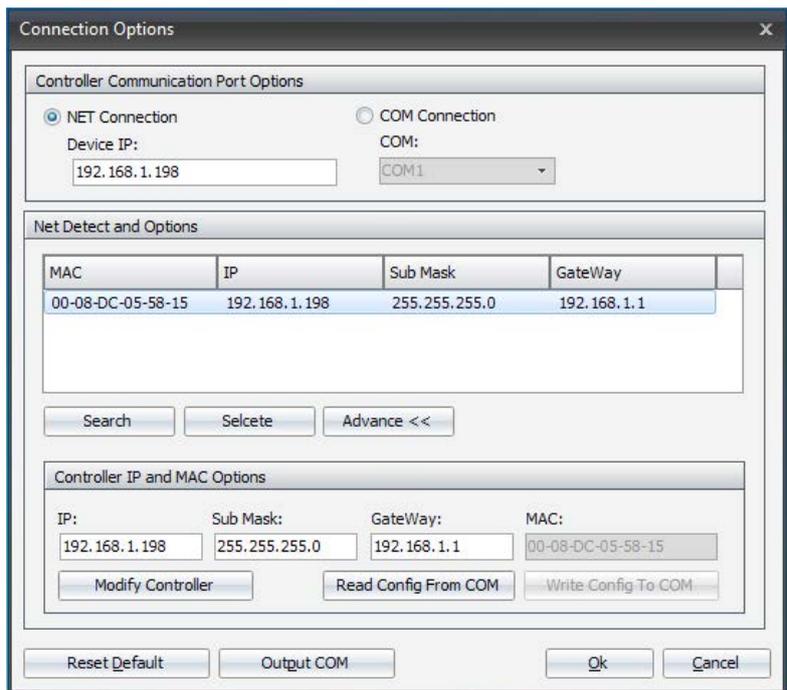


Figure 4.2 D: Change IP settings

Do not close the above dialog box because you now need to set the IP address for the computer that installed the Multiview Controller software.

### 4.3 Setting the computer's IP address that installed the MultiView Controller Software:

The network port on the computer must be configured to use the same communications protocol as the DigiBird Video Wall Controller (TCP/IP). The computer must also be allocated an IP address on the same subnet as the DigiBird Video Wall Controller.

To change the IP address for your computer, follow the instructions provided in your Windows program help file. Here is a sample of how to change your IP address on Windows 7 (32-bit or 64-bit):

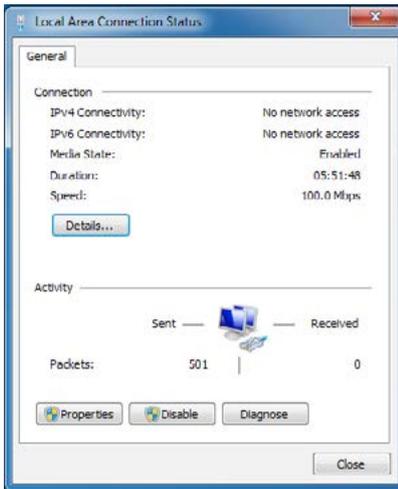


Figure 4.3 A: Computer's IP

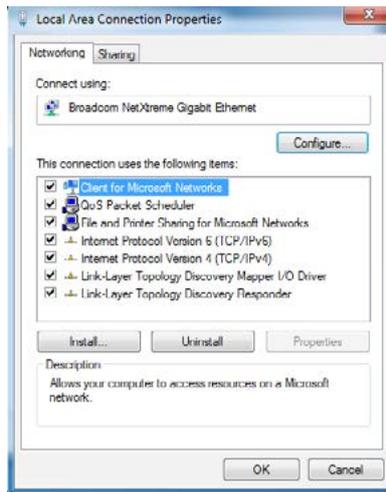


Figure 4.3 B: Properties

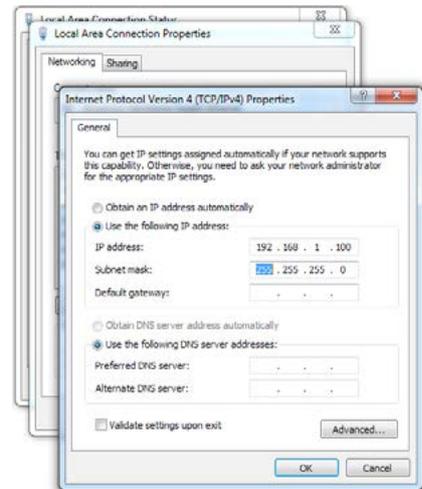


Figure 4.3 C: IP Settings

In this example, the computer's IP address is set to 192.168.1.100 and the subnet mask is set to 255.255.255.0.

The DigiBird Video Wall Controller and the computer are in the same subnet. When you click the "OK" button in the dialog box, as shown in the figure below, the main application window will appear:

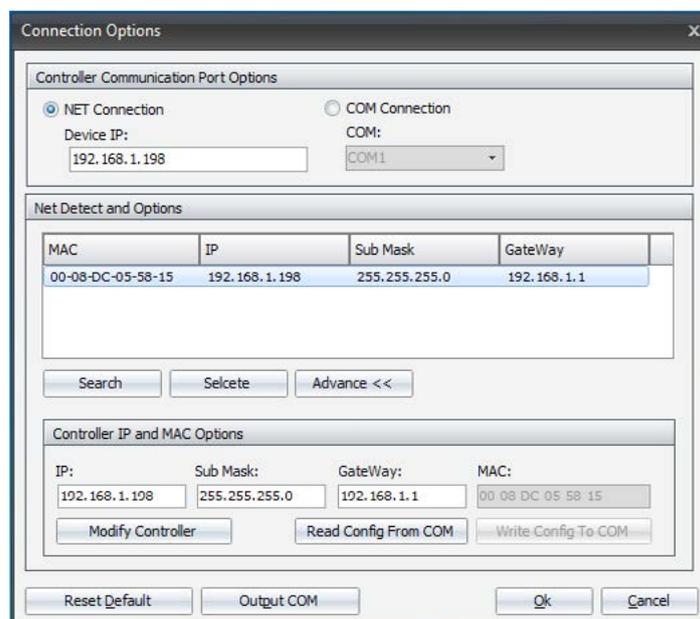


Figure 4.3 D: IP Address

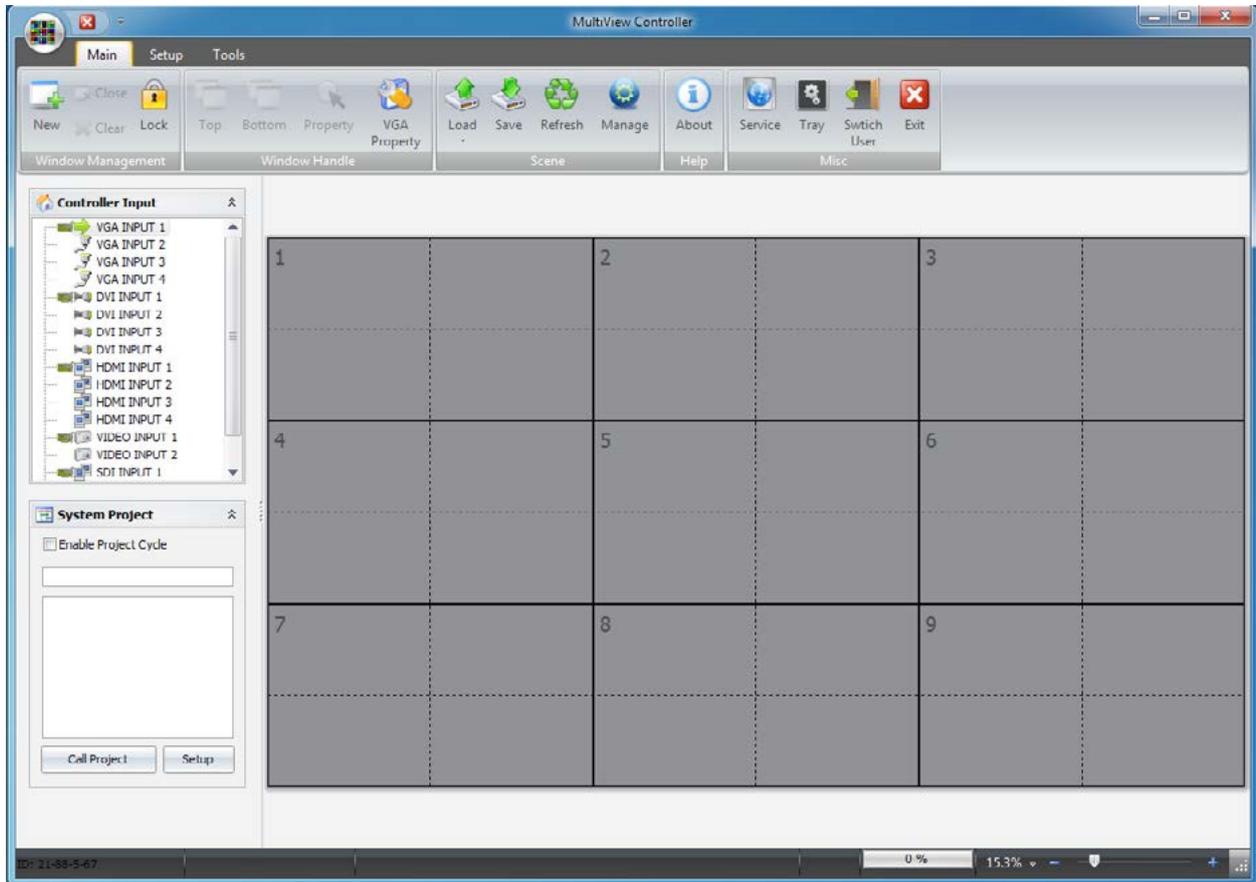


Figure 4.3 E: Software main interface

## 4.4 Testing the Ethernet Link

To test the connection of the Ethernet link between the computer and the DigiBird Video Wall Controller, you can use the Ping utility.

### A. Enter a ping command from your desktop.

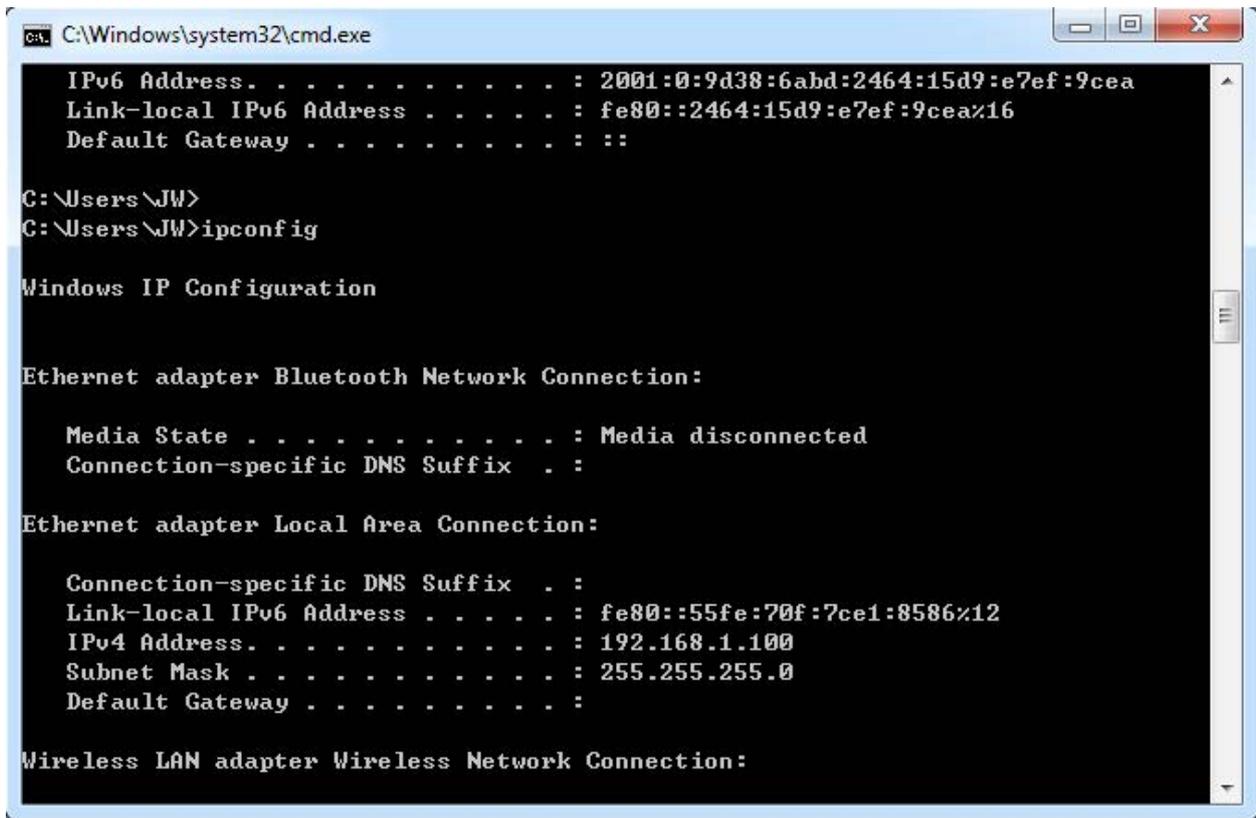
- For Windows XP, 2000, and NT:
  - a. On the desktop, click Start > Run. The Run dialog box will open.
  - b. In the Run dialog box, type the following command:  
`ping nnn.nnn.nnn.nnn -t`  
where nnn.nnn.nnn.nnn is the IP address of the DigiBird Video Wall Controller that you want to test.
  - c. Click OK or press the <Enter> key.
- For Windows 7:
  - a. On the desktop, click Start.
  - b. In the Search programs and files field at the bottom of the Start menu, enter `ping nnn.nnn.nnn.nnn -t` and press <Enter>.

A command window opens showing a series of messages which are explained below.

**B. To close the ping utility, press <Ctrl + C> on your keyboard or click the X button in the upper-right corner of the command window.**

Here is an example:

When you run the ipconfig utility in CMD mode, it displays the IP address of the computer that installed the DigiBird MultiView Controller Software, as shown below:



```

C:\Windows\system32\cmd.exe
IPv6 Address . . . . . : 2001:0:9d38:6abd:2464:15d9:e7ef:9cea
Link-local IPv6 Address . . . . . : fe80::2464:15d9:e7ef:9cea%16
Default Gateway . . . . . : ::

C:\Users\JW>
C:\Users\JW>ipconfig

Windows IP Configuration

Ethernet adapter Bluetooth Network Connection:

    Media State . . . . . : Media disconnected
    Connection-specific DNS Suffix . :

Ethernet adapter Local Area Connection:

    Connection-specific DNS Suffix . :
    Link-local IPv6 Address . . . . . : fe80::55fe:70f:7ce1:8586%12
    IPv4 Address. . . . . : 192.168.1.100
    Subnet Mask . . . . . : 255.255.255.0
    Default Gateway . . . . . :

Wireless LAN adapter Wireless Network Connection:

```

Figure 4.4 A: Ping command

When you run the Ping utility, it displays a series of response messages which you can use to determine the state of the communications link.

For example, if you send a ping command to a DigiBird Video Wall Controller with the address 192.168.1.198, you should get a message similar to the following:

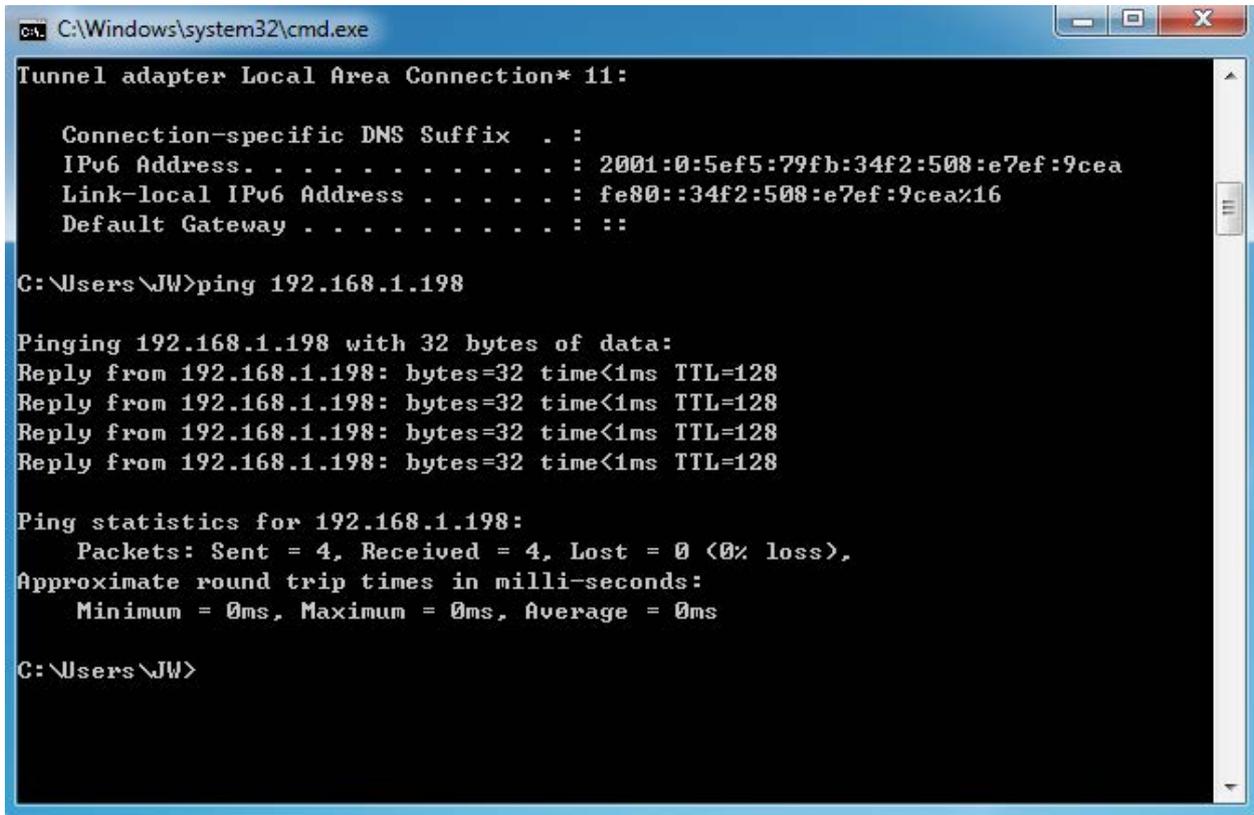


Figure 4.4 B: Ping response

This is the correct response as it indicates that the device at the specified address is communicating correctly. The response time value may vary according to network traffic.

- If you get the following message: “Request timed out”, this means there has been no response from the specified address. Either the DigiBird Video Wall Controller is not receiving data from the computer or it is not sending data back. Check that the DigiBird Video Wall Controller connection is powered and set to the same address to which you sent the ping command. Also, check that you are using the correct type of Ethernet cables and that they are not faulty or damaged.
- If you get the message, “Reply from 192.168.1.198: Destination host unreachable”, the IP address of the computer is not in the same class as that of your Video Wall Controller. See your Windows program help file for instructions for changing your computer IP address.

## V. Using DigiBird’s MultiView Controller Software:

### 5.1 Starting and Exiting the MultiView Controller Software

You can run the MultiView Controller Software using any of the following methods:

- Double-click the MultiView Controller icon (shortcut) on the desktop.
- From the desktop, click Start > All Programs > MultiView Controller > MultiView Controller.

- Double-click a project file (file name has a CTP extension) in Windows Explorer.

You can exit the MultiView Controller Software using any of the following methods:



- From the Main Menu, select Exit.
- Click the button at the top right corner of the main application window.
- Click the icon in the top left corner of the application window, or single-click the same icon and select Close from the drop-down menu.

## 5.2 Overview of the Main Application Window

The DigiBird MultiView Controller Software application window contains the following elements:

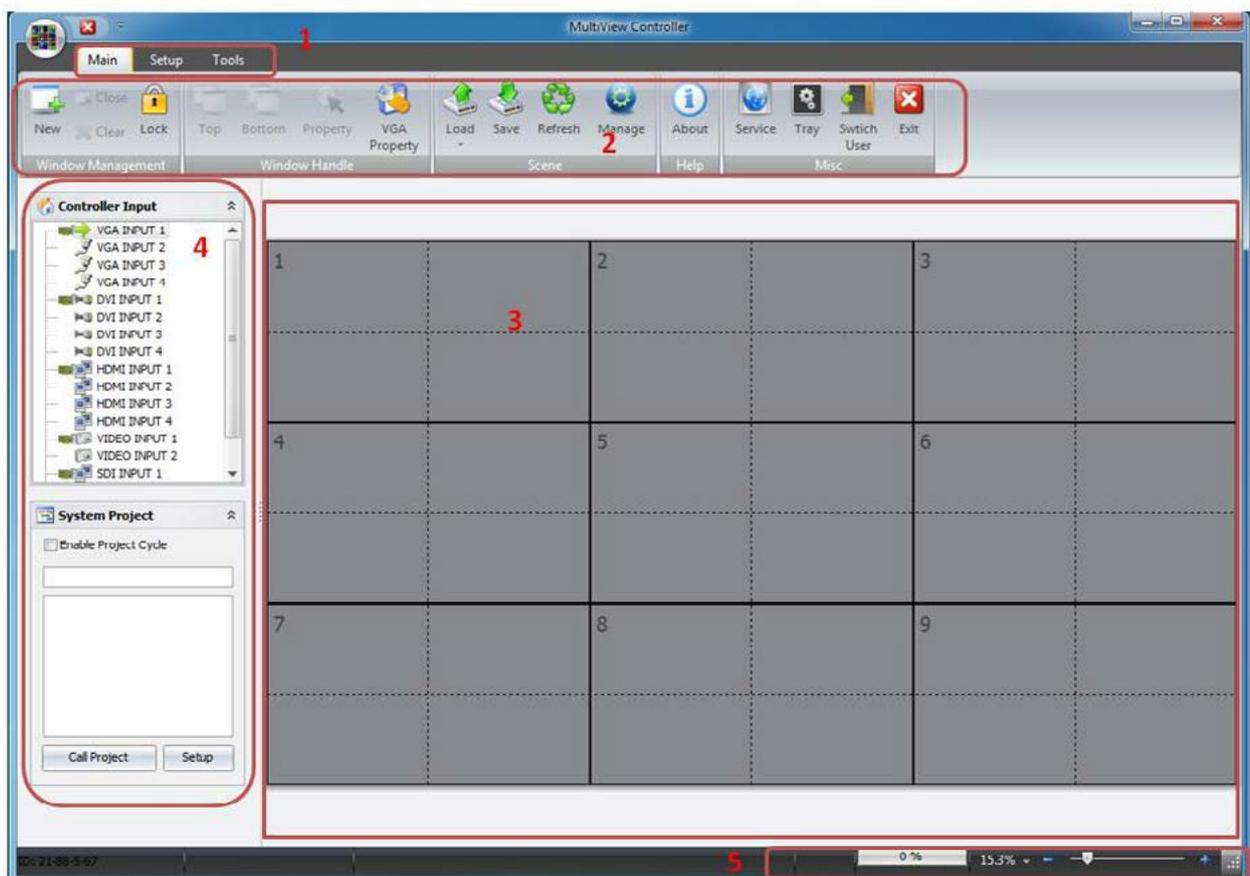


Figure 5.2 Software Main Interface

1. Menu bar: Hosts three menus (Main, Setup and Tools) to access various functions in the Multiview Controller Software. Most of the menu functions can be performed by the buttons on the toolbars.
2. Toolbar: The various toolbars within the Multiview Controller Software allow quick access to the most commonly used functions within the currently selected task.
3. Workspace: resembling a canvas, you can control input, output, window and display operations here.

4. Taskbar: Each major task within the Multiview Controller Software is represented by drop-down menus in the taskbar area. To select a task, click the appropriate menu.

The standard set of tasks includes:

- a. Input Sources list
- b. Scene Design and Control
- c. Matrix Switchers control

Fewer tasks may be displayed depending on your settings. For example, when you set up a matrix switcher in the Menu bar, the matrix switcher control will appear in the Taskbar.

5. Status bar: Shows information about the current status of the Multiview Controller Software.

## VI. System Configuration

Clicking "Setup" on the menu bar will open the system configuration interface. It includes: Connection, Combination, Matrix, Large Screen, Monitors, Input, Output, Map, User, and License. You can change the language of the MultiView Controller Software as well.

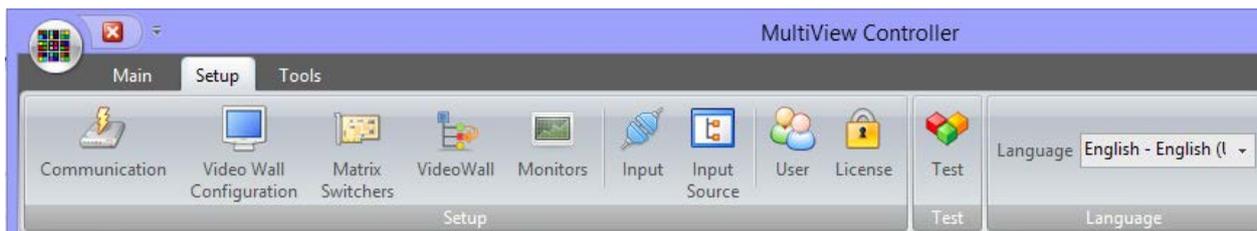


Figure 6.0: Setup menu

### 6.1 Connection / "Communication Settings"

When clicking the Communication icon on the Setup menu, the Communication Settings dialog box opens:

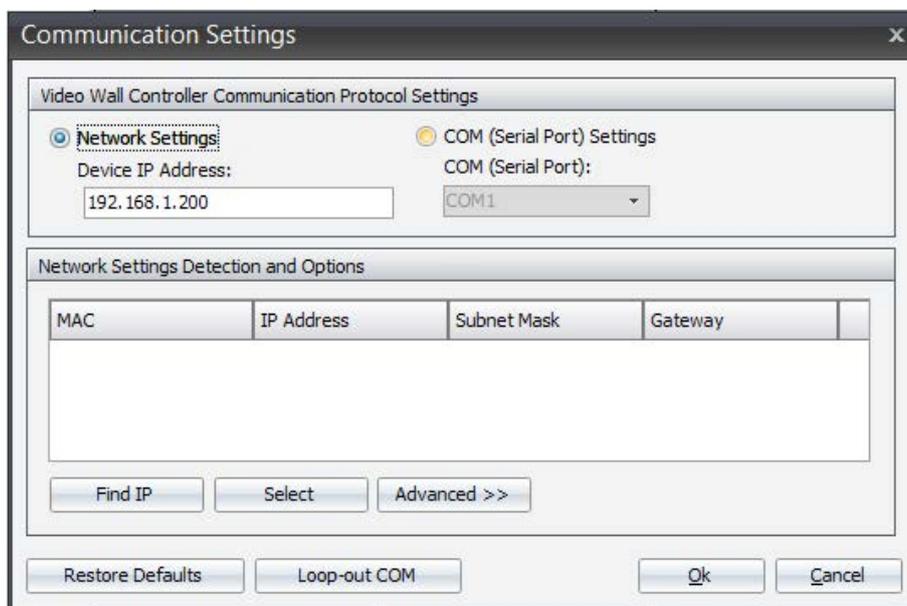


Figure 6.1 A: Connection Settings

You can set up the network connection between the device (DigiBird Video Wall Controller) and the computer and configure the serial port.

Click the "Output COM" button. The "Output COM" dialog box will appear, as shown in the figure below. You can then transmit an RS-232 command to a matrix switcher.

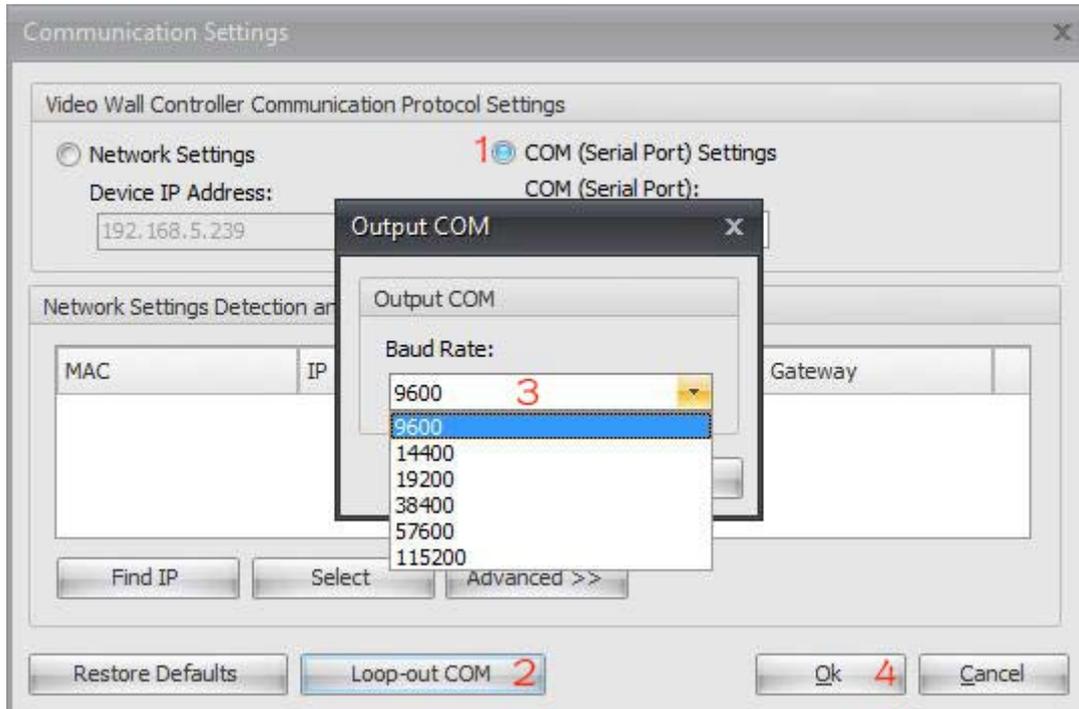


Figure 6.1 B: Com Connection Settings

## 6.2 Video Wall Configuration (Video Wall, input and output configuration)

Using "Video Wall Configuration", you can configure the video wall, output formats and inputs.

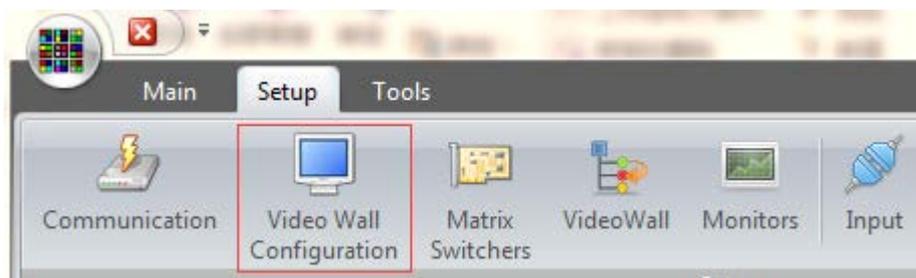


Figure 6.2: Video Wall Configuration menu

## 6.3 Video wall and output configuration

Click "Video Wall Configuration" on the "Setup" menu. The following dialog box will open:

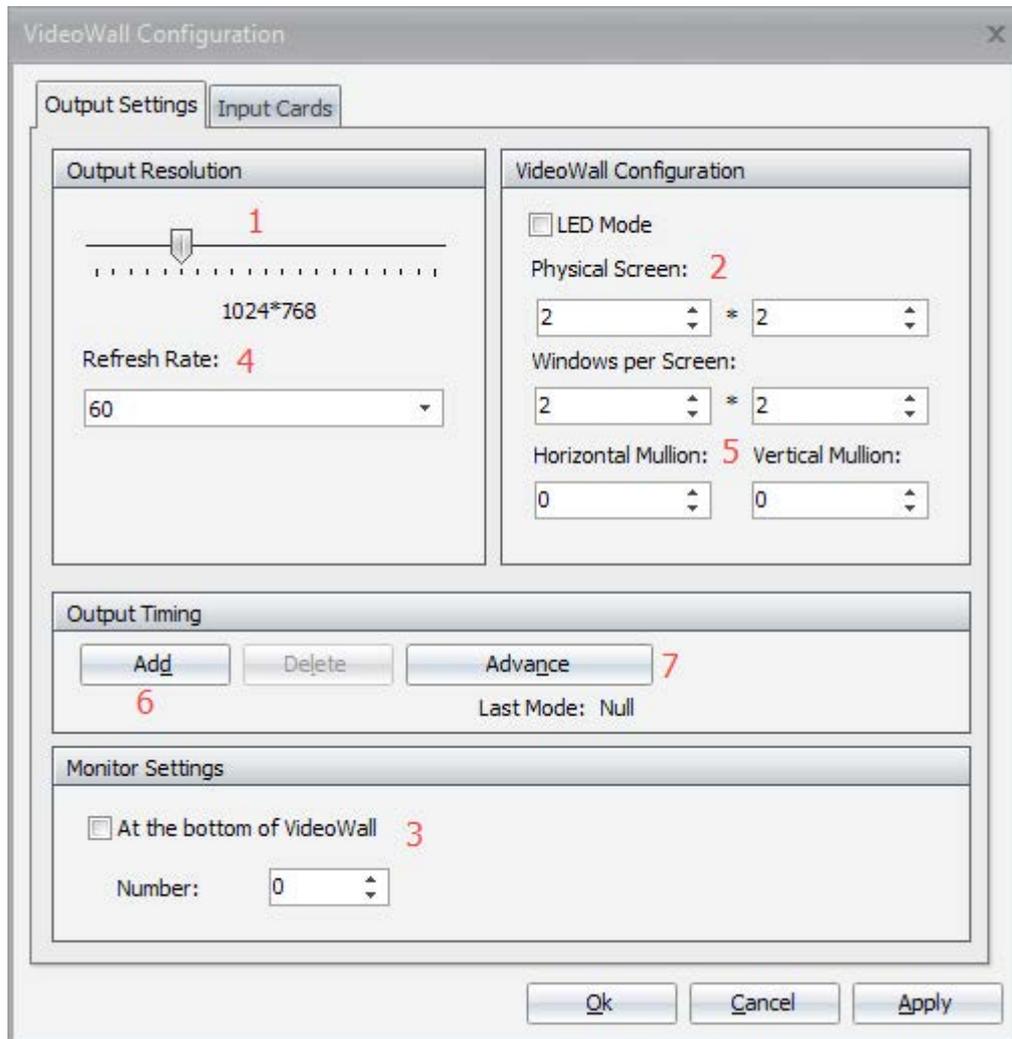


Figure 6.3 A: Video Wall Configuration

1. Drag the slider horizontally to select the desired resolution of each screen.
2. In the physical screen, set the overall horizontal and vertical size of the target display (measured in whole screens) by clicking the Up and Down Arrows. The maximum wall size available is dependent upon the model. In the Logical Sub Screen, set the overall horizontal and vertical size of a screen by clicking the Up and Down Arrows. For example, "horizontal=2 and vertical=2", means you can open four windows per screen.
3. If you check the box (bottom line is monitor), you can preview and monitor several video wall screens by clicking the Up and Down arrows. These screens must be located on the bottom line of the video wall.
4. In the screen option, you can choose the refresh rate of the screens by clicking the Up and Down arrows.
5. In the edge width options section, you can adjust mullion compensation by clicking the Up and Down arrows. Mullion is the frame border area that exists between two displays. This area must be taken into account so that when an image is spread across two or more displays, the image flow is not distorted.

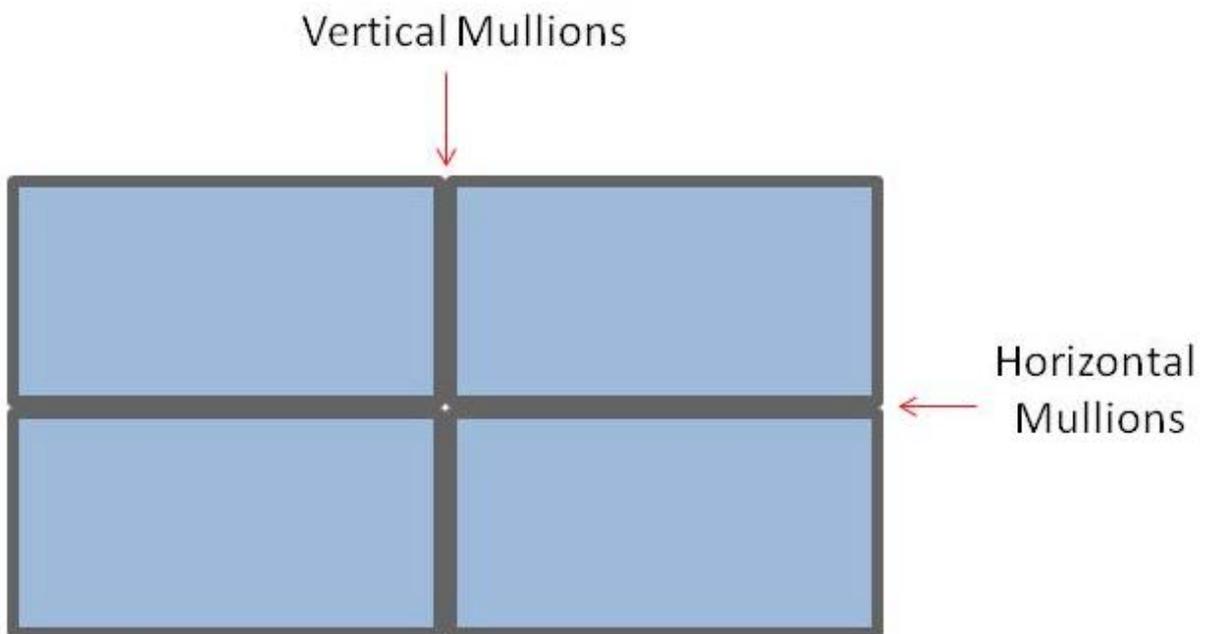


Figure 6.3 B: Mullion Compensation

6. If there is no entry in the “screen resolution option” that matches the specific signal for your display device, you can create a new resolution for your display by clicking the “Add” button:

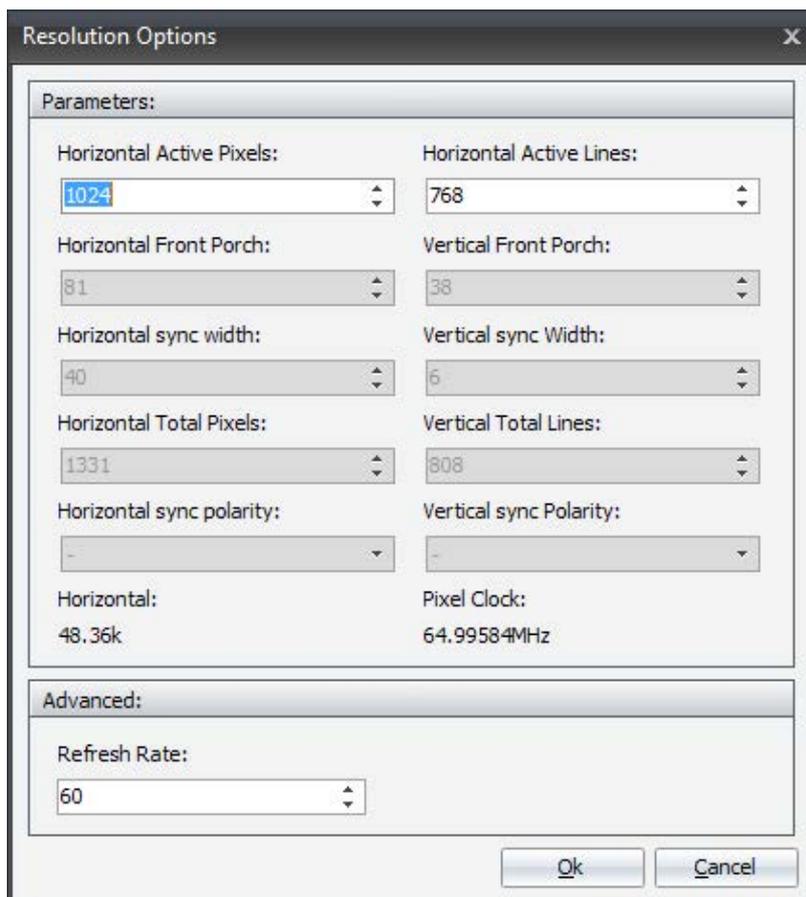


Figure 6.3 C: Resolution Settings

- Click "OK" to save the changes.
7. Choose the specific resolution, and then click "Advance". You can now modify its parameters.  
Click "OK" to save the changes.

## 6.4 Input configuration

Click the "Input Option" tab to open the following dialog box:

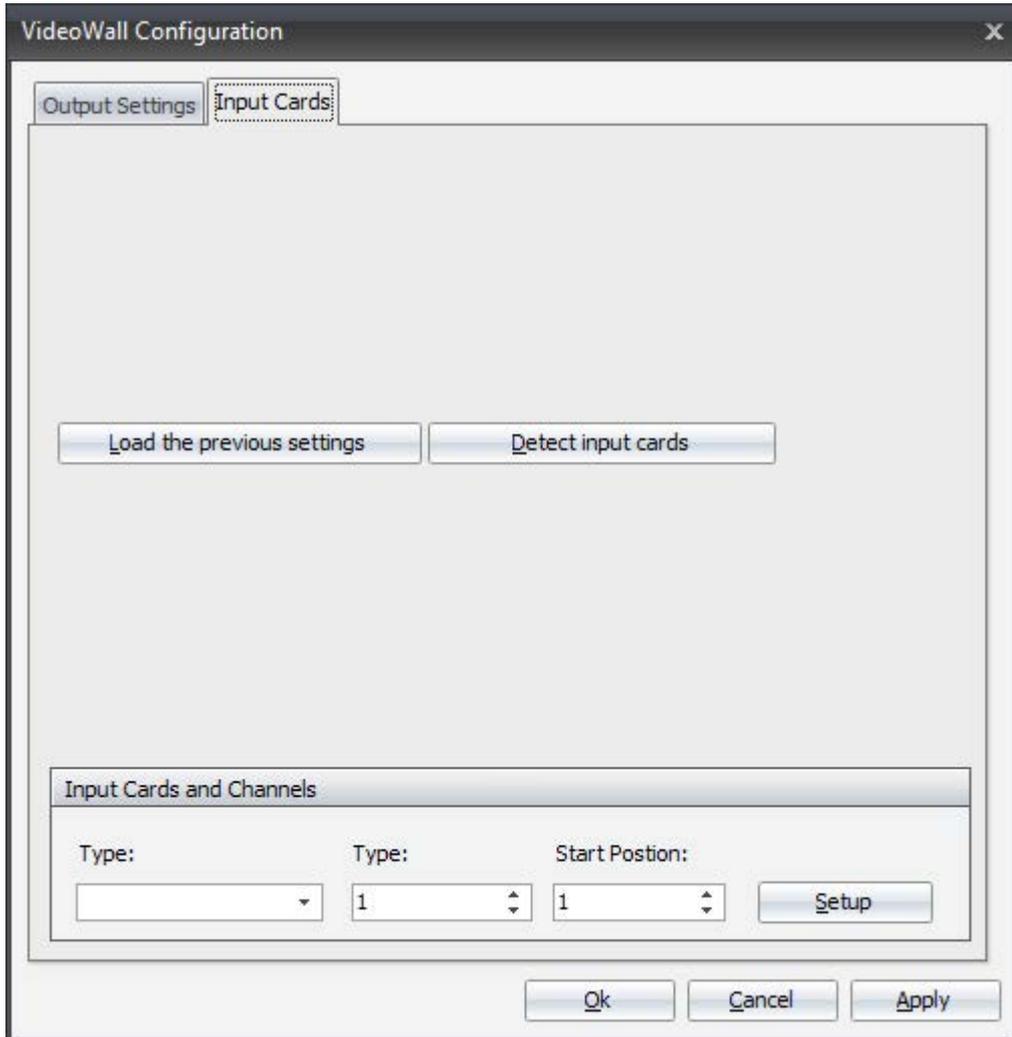


Figure 6.4: Input Cards Detection

Click "Detect input cards". The system will automatically detect which input cards have been plugged into the controller.

## 6.5 Matrix switcher configuration

Click "Matrix Switchers" in the "Setup" menu. The "Matrix Config" dialog box will appear, as shown below. This function is used to control third-party matrix switchers with the DigiBird Video Wall Controller's serial port. Click the "Setup" button to configure the output serial port of the DigiBird Video Wall Controller:

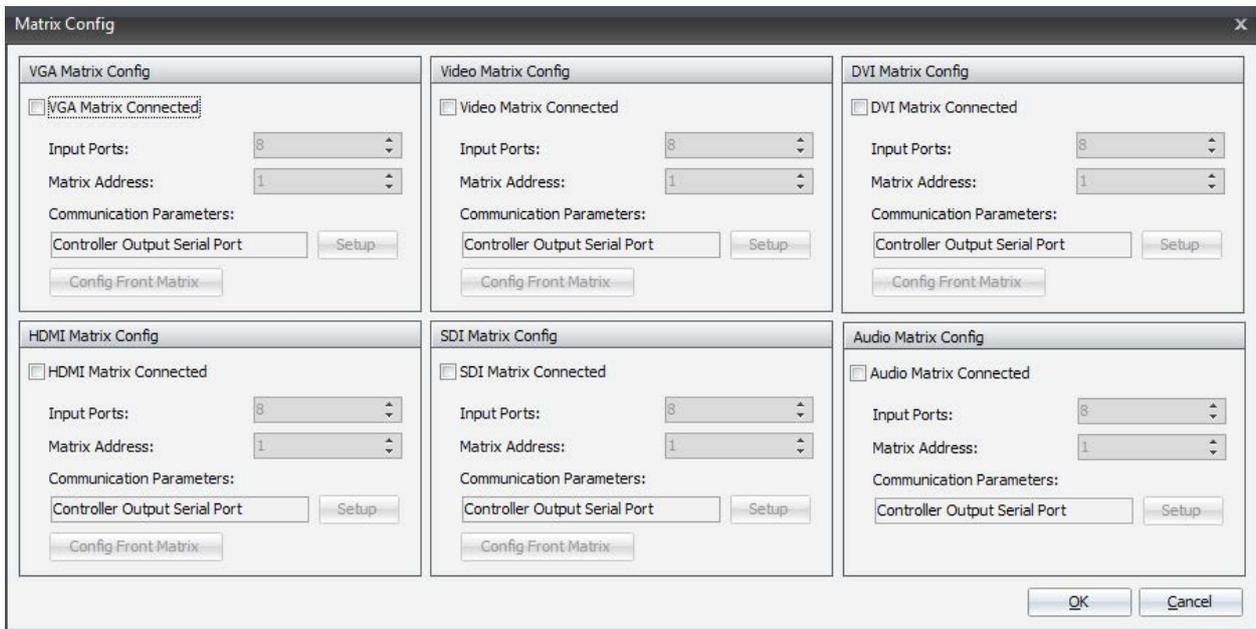


Figure 6.5 A: Matrix Settings

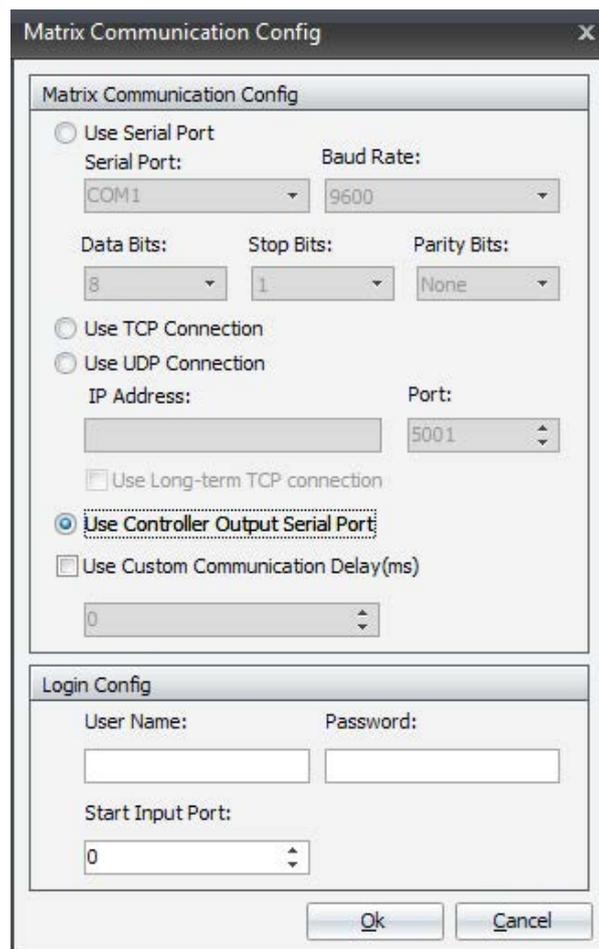


Figure 6.5 B: Matrix Communication Settings

## 6.6 Video Wall configuration

When you click "Video Wall", the dialog box shown below will open. There are four ways to turn the large screen (video wall) on or off by configuring the dialog box, including the output serial port of the DigiBird Video Wall Controller, serial port, TCP protocol and UDP protocol. By clicking on the associated radio buttons, you can decide when to power the video wall on and off.

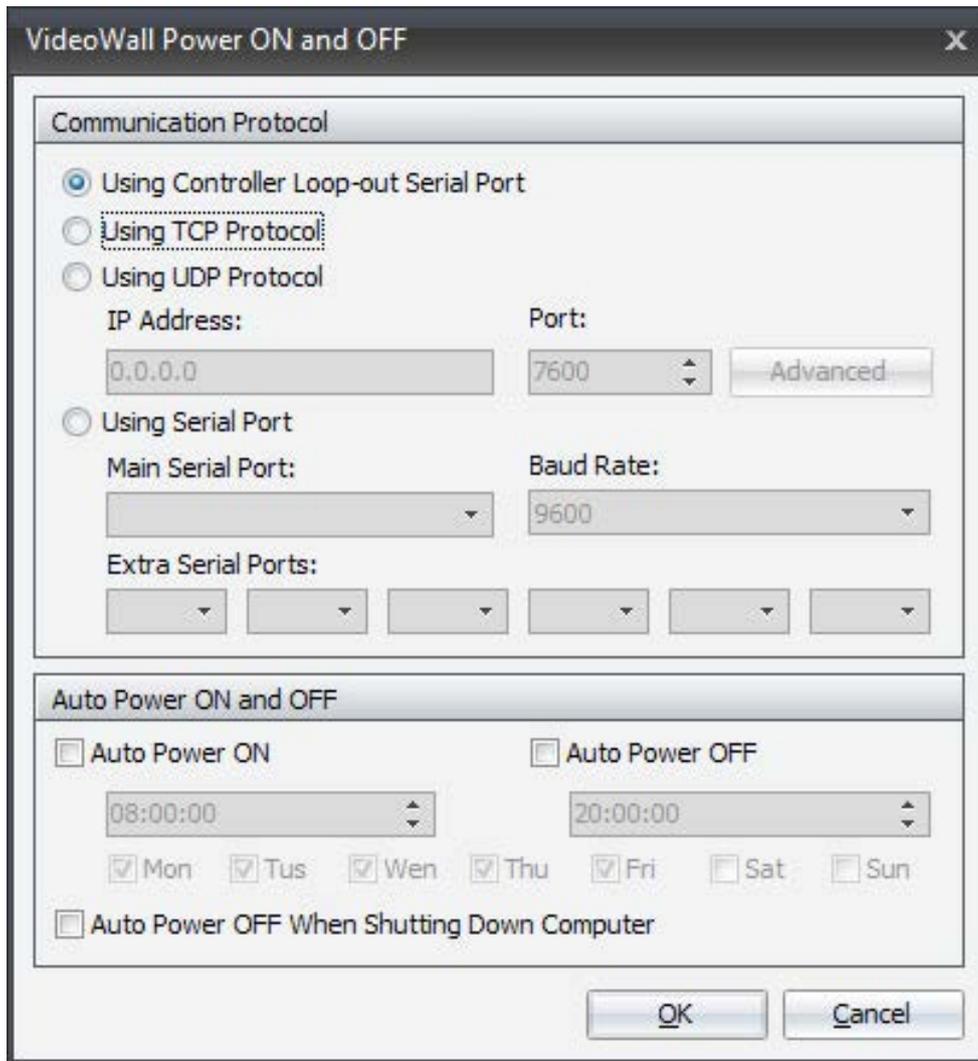


Figure 6.6: Video Wall Settings

## 6.7 Monitors

Monitor setup is demonstrated below:

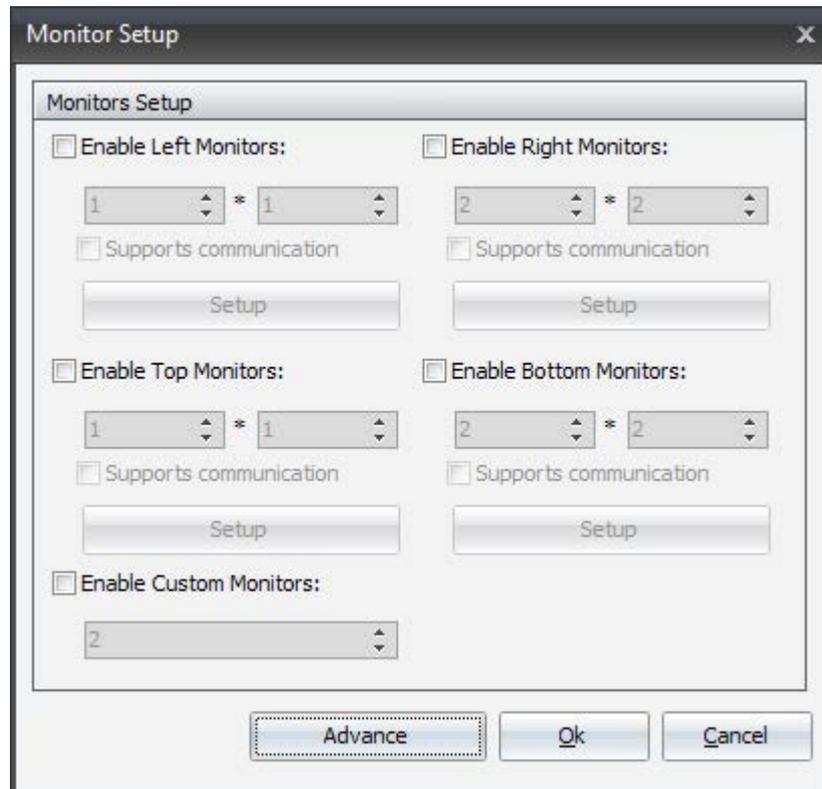


Figure 6.6: Monitor Setup

## 6.8 Input

When you click "Input" on the "Setup" menu, the "Input Options" dialog box opens, as shown in the figure below.

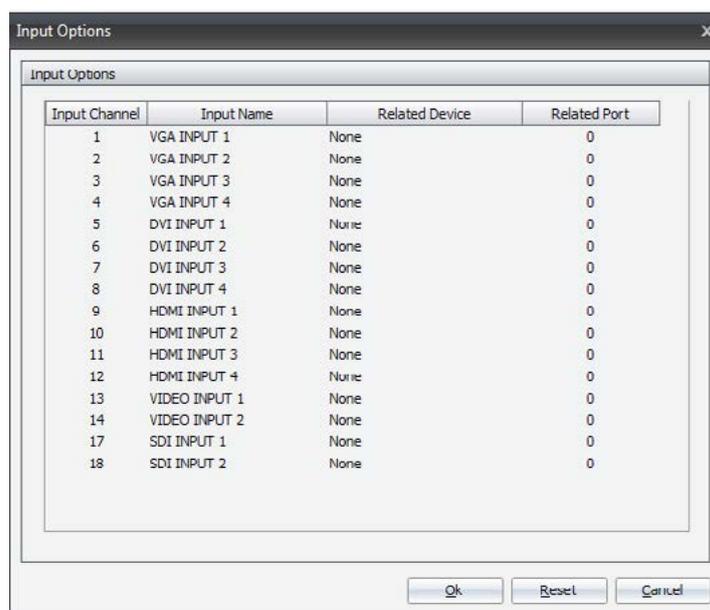


Figure 6.7 A: Input Options

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The figure reveals that the device has five different source types for input cards, including one VGA input card (Input channels 1-4), one DVI input card (Input channels 1-4), one HDMI input card (Input channels 1-4), one VIDEO input card (Input channels 1-2), and one SDI input card (Input channels 1-2).

## 6.9 Screen Mapping Settings

The corresponding relations between inputs and screens can be adjusted as below:

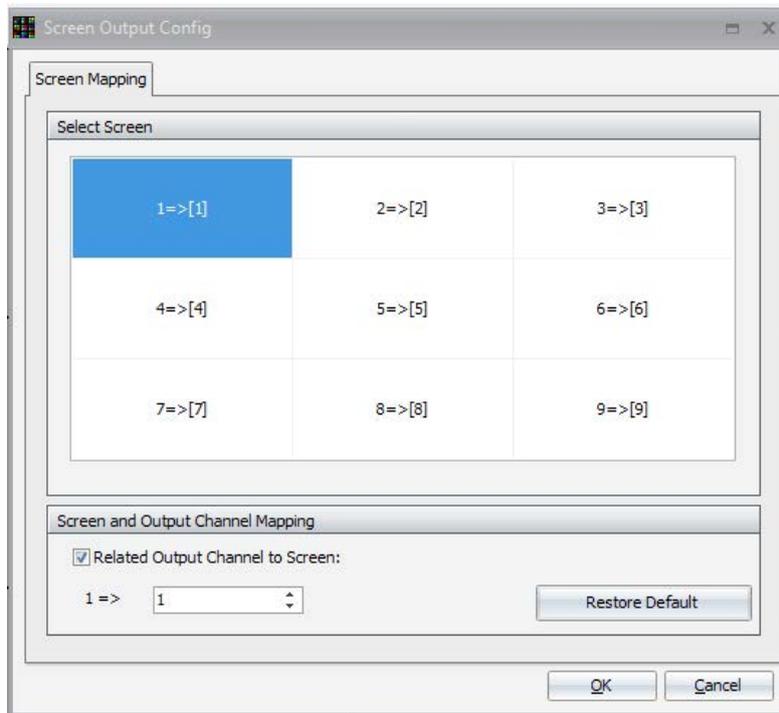


Figure 6.8: Screen Mapping

## VII. The User

The MultiView Controller Software allows different operators to have access to different tasks according to their needs and responsibilities. This feature helps to prevent end users from being able to make unauthorized changes to the setup of the DigiBird Video Controller system.

The following table lists the three available access levels and the tasks that are accessible to each level.

| Task   | Access Level  |            |      |
|--|---------------|------------|------|
|  | Administrator | Super User | User |
| Configure, Connection, Combination, Matrix, Large Screen, User Management, License, External Tools | YES           | N/A        | N/A  |
| Save, set up, manage scenes  | YES           | YES        | N/A  |
| Back up and restore data   | YES           | YES        | N/A  |
| Modify input signals   | YES           | YES        | N/A  |

Click "User" on the "Setup" menu to open the "User Management" dialog box:

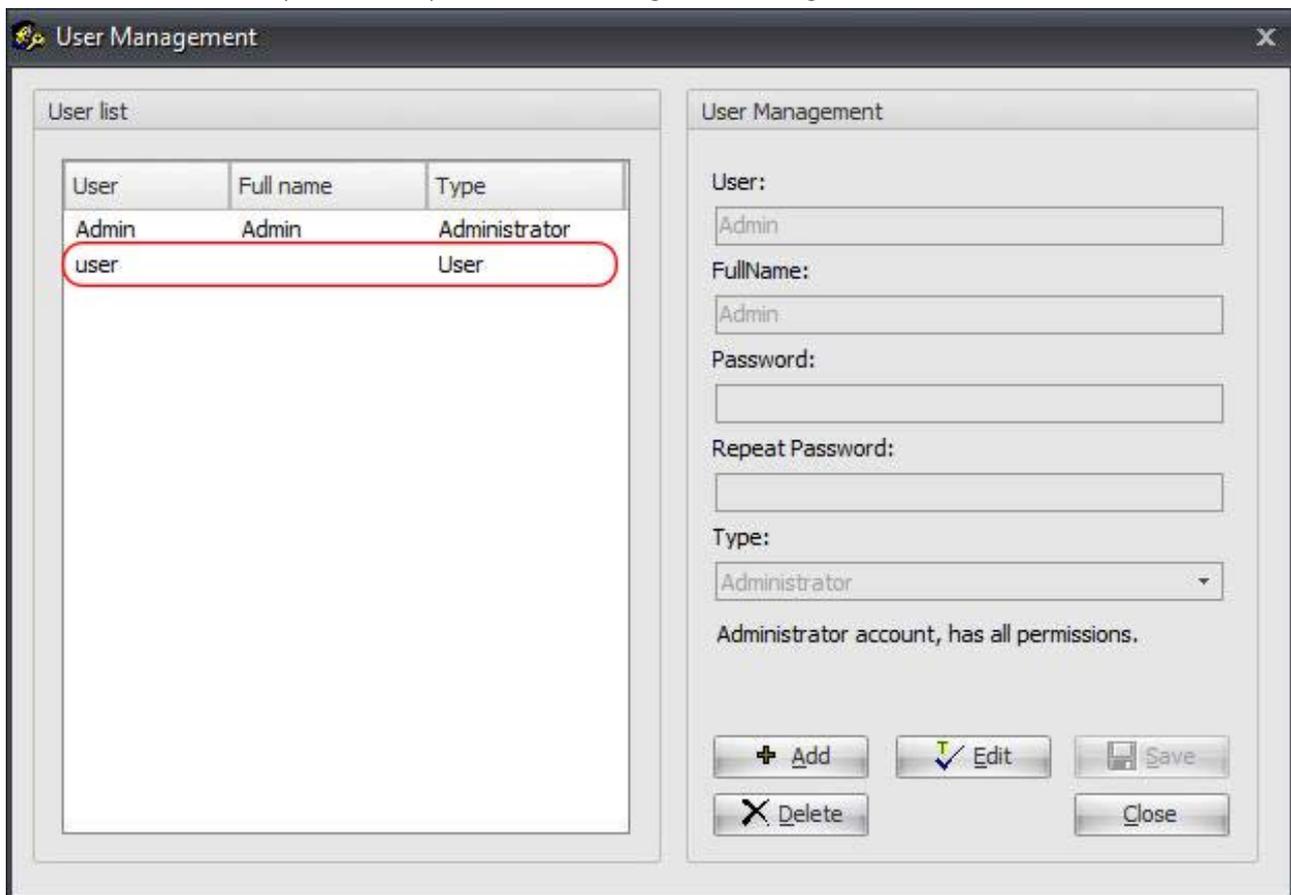


Figure 7.0: Users Setup

## VIII. License

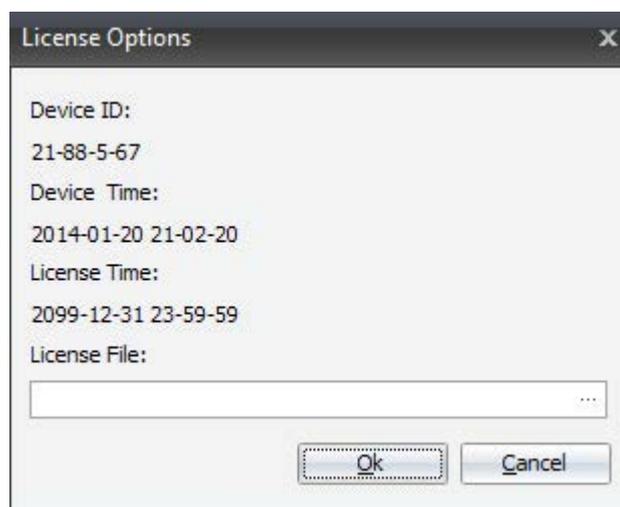


Figure 8.0: License Options

## IX. Language Settings

The MultiView Controller Software currently supports four language packs, including English, Spanish, Russian, Simplified Chinese and Traditional Chinese. By clicking the drop-down box, you can select the desired language.



Figure 9.0: Language Settings

## X. Windows and input signal management

The Workspace is a canvas-like virtual display area where you can design window arrangement and the display content for your video wall, as shown in the figure below. You can create windows on the workspace by dragging and dropping input signals from the input list. You can also reset the windows' properties. The content of each window can be the same or can differ.

Basic Operation:

- You can select and drag the input source to the workspace.
- The Workspace can be zoomed in and out by scrolling up and down with your mouse or by using the scroll bar on the workspace.
- By clicking the right mouse button, a popup window will appear. The popup windows may differ, as shown below.

In this example the video wall configuration is 3×3.

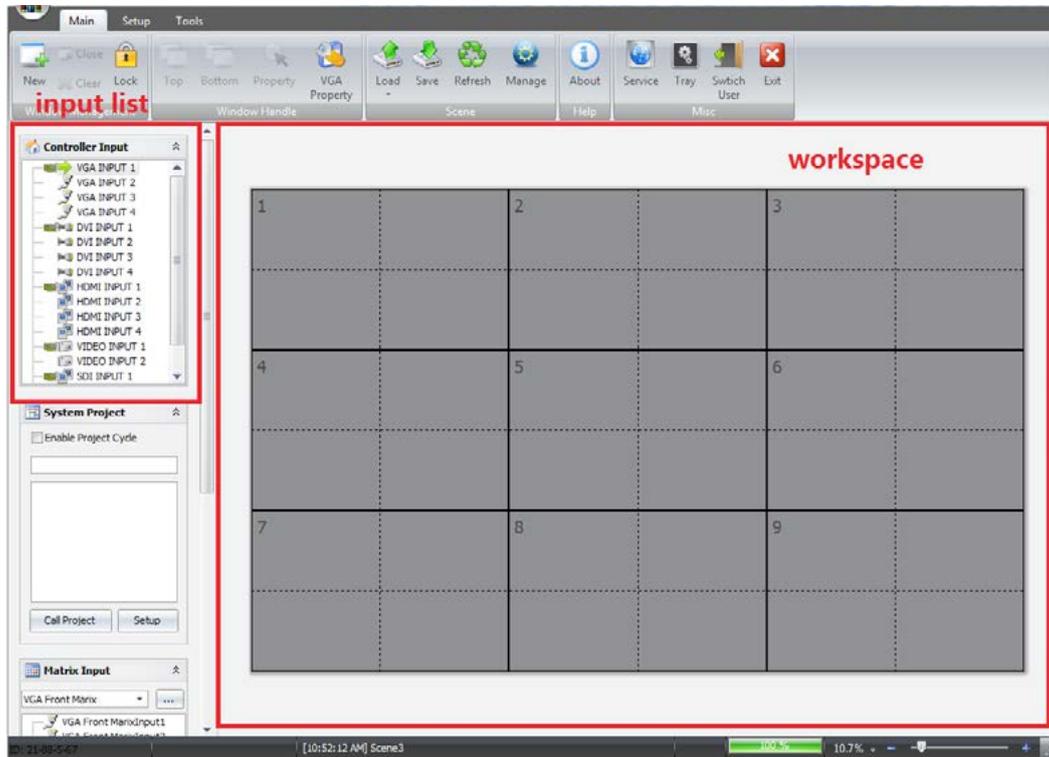


Figure 10.0 A: Video Wall Array

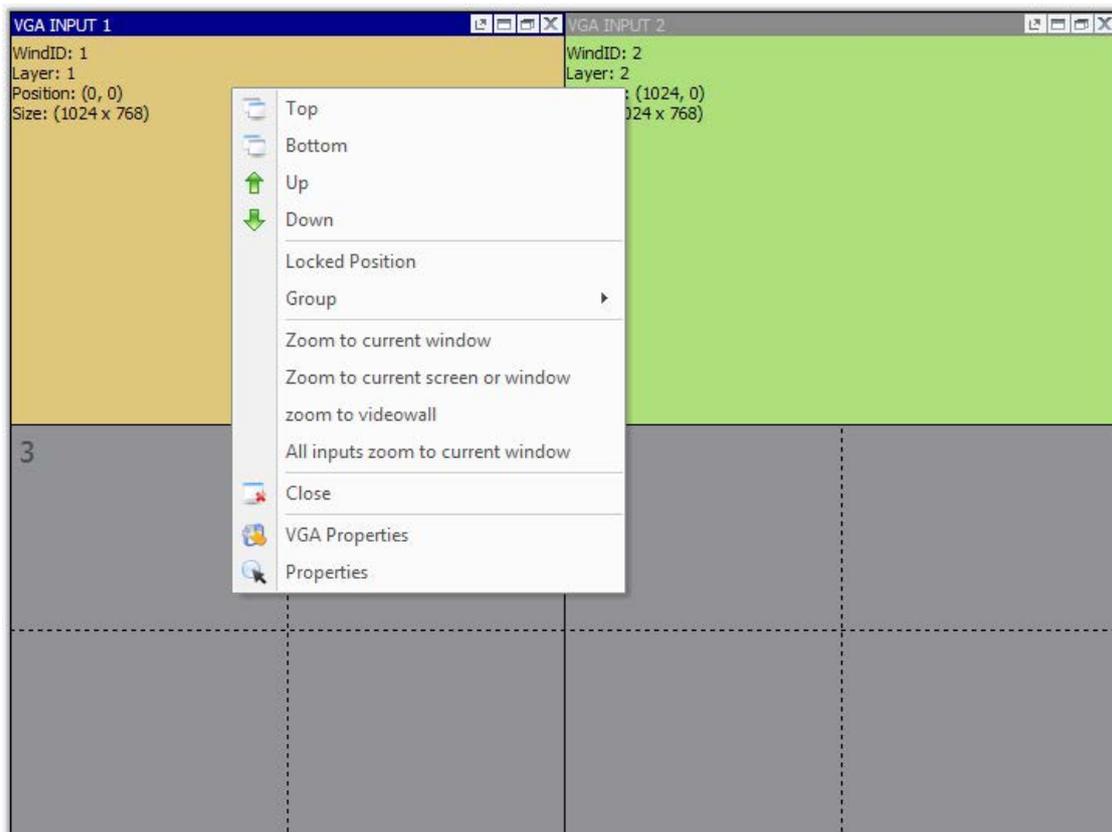


Figure 10.0 B: Windows Settings

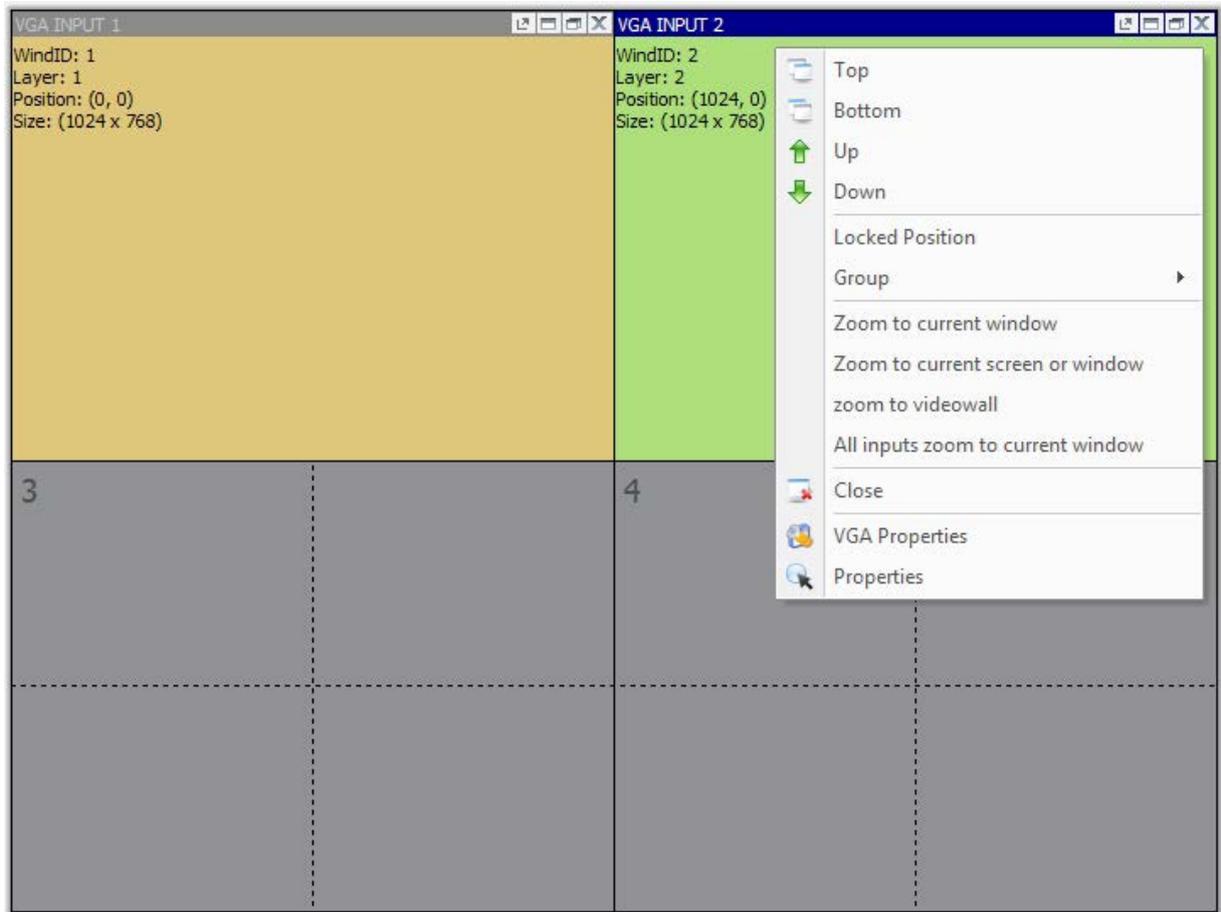


Figure 10.0 C: Windows Settings

## 10.1 Adding a window to the Workspace

In the beginning, the Workspace is empty, so you need to add windows to it. The method of adding windows is described in the following sections.

### A. Creating a window from the "Controller Input"

This method is the simplest and therefore most highly recommended. To create a window from the input sources list (Controller Input):

Click on an input channel in the Controller Input (input list) and drag it to the desired location on the Workspace. A window with the input source selected appears in the Workspace, as shown in the figure below. The size of the window matches the current physical screen.

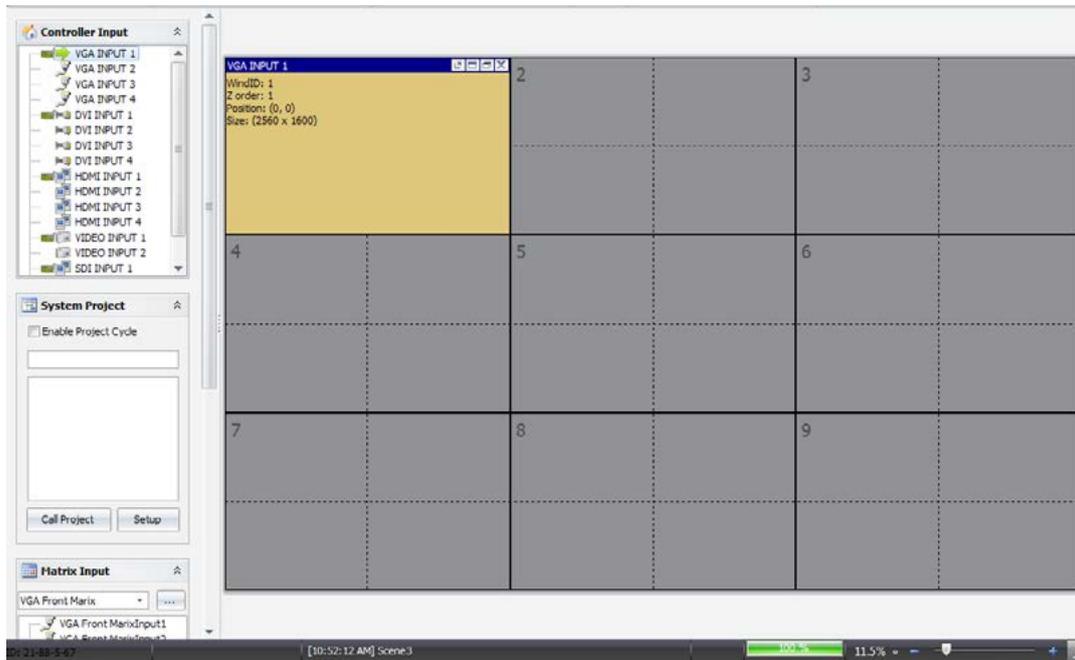


Figure 10.1 A: Create a Window

Limitation: you can open four windows including four different input sources on a physical screen.

Forcing open a window: if you would like to open a new window on a screen that already occupies a window, you can click on an input source and simultaneously press the "CTRL" key, and then drag and drop it to the screen. While a new window will be opened, the original window will still be there, but will be located below in a lower layer (you cannot see it because the new window overlaps the original window).

## B. Creating a window from the "New" button on the Main menu

Click "New" on the "Main" menu. A popup window will appear on the workspace, as shown below. You can then set the parameters for the new window.

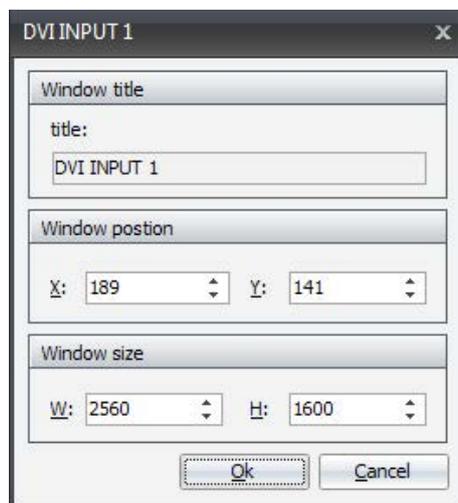


Figure 10.1 B: Window Position

## 10.2 Closing windows

You can close all the windows on the Workspace by clicking the “Clear” button on the “Main Menu”.

The methods of closing a window are described in the following sections.

- Click the “X” button in the top right corner of the screen.
- Click the “Close” button on the “Main Menu”.
- Right-click a window and select the “Close” option.

## 10.3 Changing Z-order (layers)

Windows may be positioned anywhere on the wall and can be placed to overlap other windows. When windows overlap they are layered in an order of a user defined priority. The layer of a window determines whether it appears in front of or behind other windows. A layer is also known as a Z order. Layers are identified by a number and the higher the number, the further forward the window. For example, a window on layer 3 appears in front of a window on layer 2, but behind a window on layer 4, as shown in the figure below. The farthest back is layer 0.

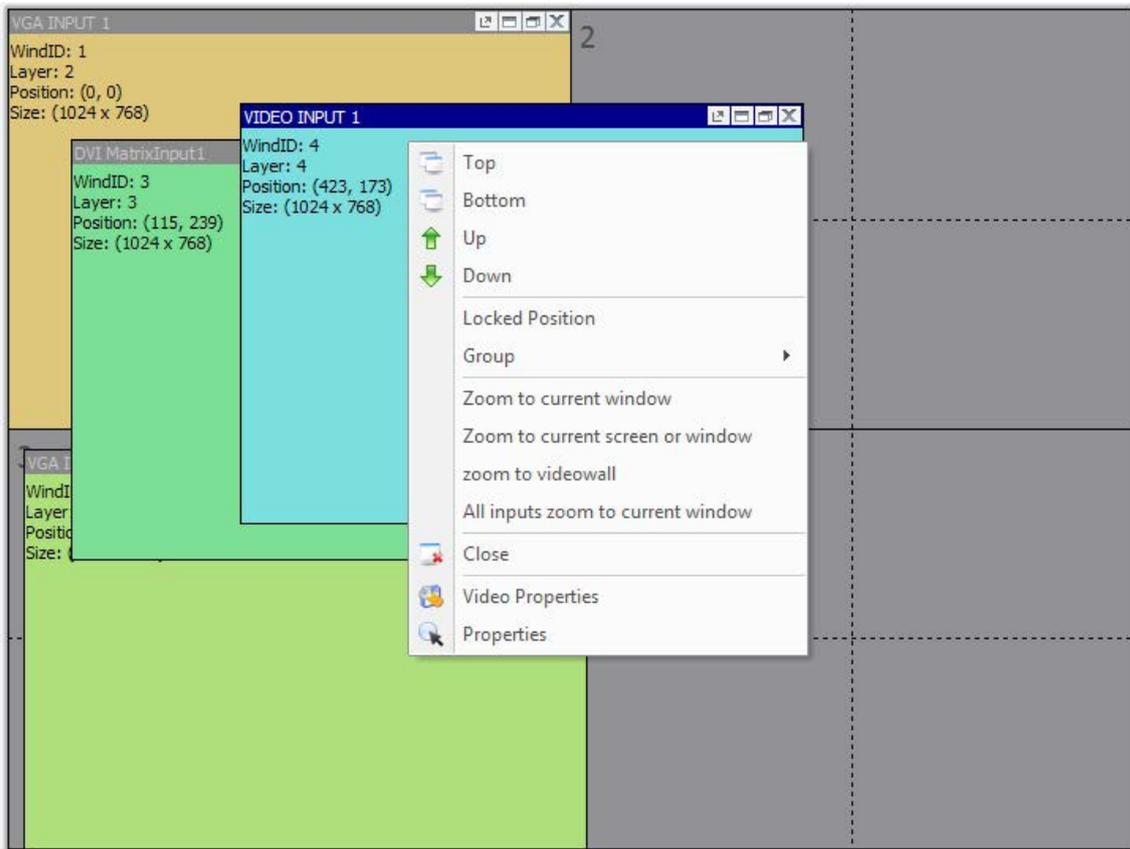


Figure 10.3 A: Layering settings

### Top option

By setting a window’s layer to the Top, it will appear on top of all other windows and have the highest priority (Z-order).

### Bottom option

Setting a window’s layer to the Bottom means that it will be placed below all other windows and have the lowest priority (Z-order).

## Up option

Clicking “Up” will bring the window up one layer at a time (one Z-order number).

## Down option

Clicking “Down” will send the window down one layer at a time (one Z-order number).

## Locked position

The MultiView Controller Software has the ability to freeze the location of the window on the video wall.

Locking a specific window is accomplished by the following procedure:

- Right-click on the desired window on the virtual screen.
- Click the left mouse button to select the “Locked Position” operation.

Follow the same procedure above to unlock a window.

## Moving a window

To move a window, position the cursor over the window on the virtual screen and then click and drag the window to the new position.

## Grouping windows

The windows can be merged into a group by right-clicking any window and locking it in place. The group (all of the windows) will be locked. As mentioned, you can use this function to create a high resolution or dynamic background image.

Windows 1, 2, 3, and 4 belong to group 1; windows 5 and 6 belong to group 2, as shown in the figure below:

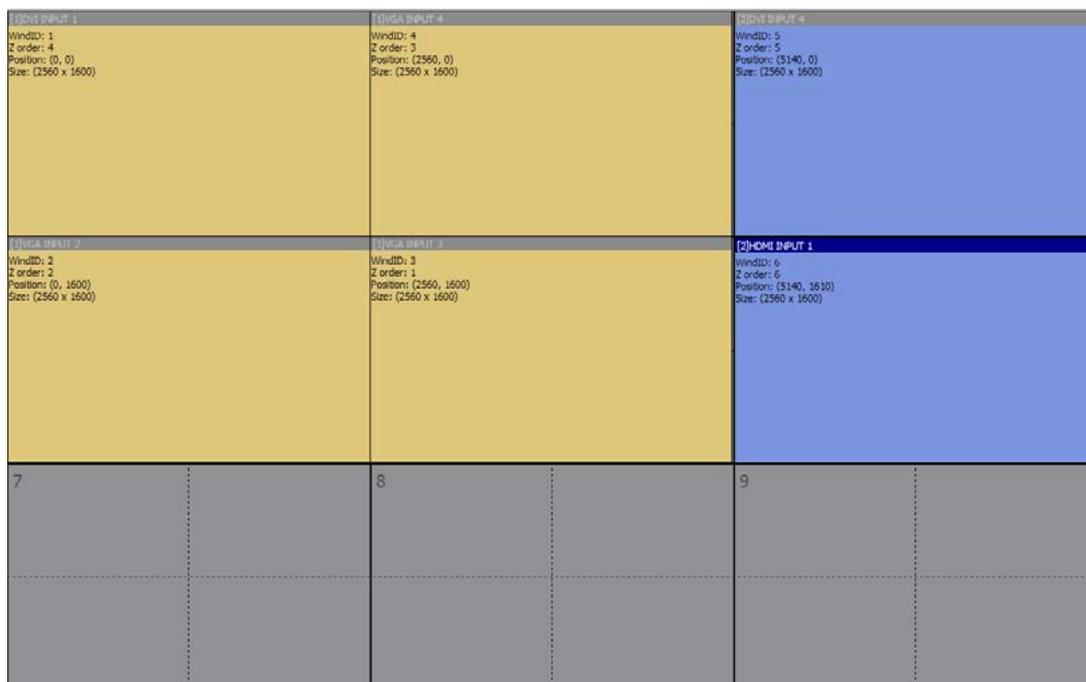


Figure 10.3 B: Grouping Windows

## 10.4 Zooming in on the windows

Any window can be set to automatically fill the complete video wall, any single screen on the video wall, or any virtual screen. Right-click the desired window. The following popup will open:

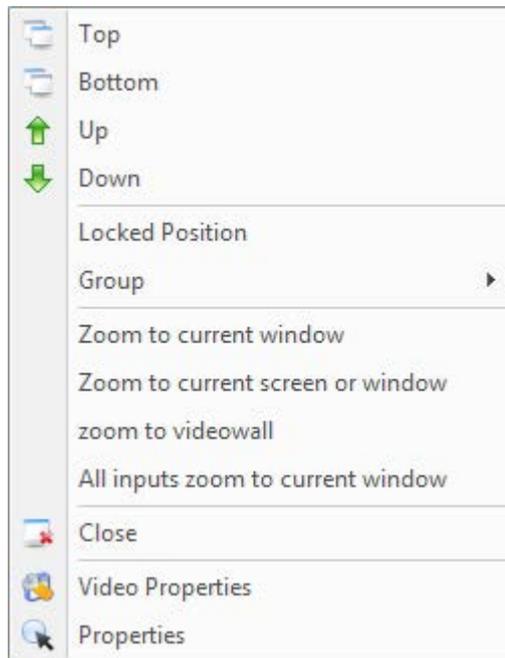


Figure 10.4: Zooming

Zoom to current window: the selected window will be set to fill a virtual screen.

Zoom to current screen or window: the selected window will be set to fill the current screen or virtual screen.

Zoom to videowall: the selected window will be set to fill the whole video wall.

All inputs zoom to current window: all windows will fill the virtual screens.

## 10.5 Cropping an input source

If you use a source with black bands on top/bottom or left/right, you can crop it. Right click a window and select the "Set Source Cutting" option. A popup window will then open. Use the Top, Bottom, Left, and Right values to crop your input.

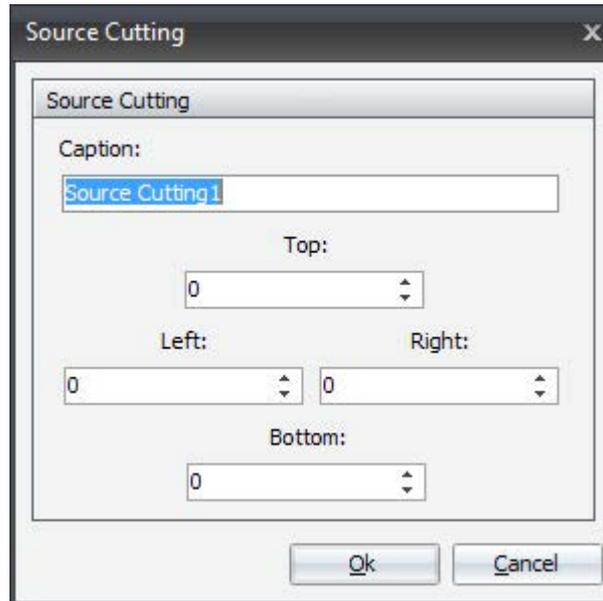


Figure 10.5: Source Cutting

# XI. Scene design and control

A scene means a collection, including the size, position, and contents of one or more windows. You can store and recall them as needed. Each scene can have a different arrangement of windows and sources. Several scenes can be made into a project.

## 11.1 Creating a scene

To create a new scene, you can click the "Save" button on the "Main Menu":

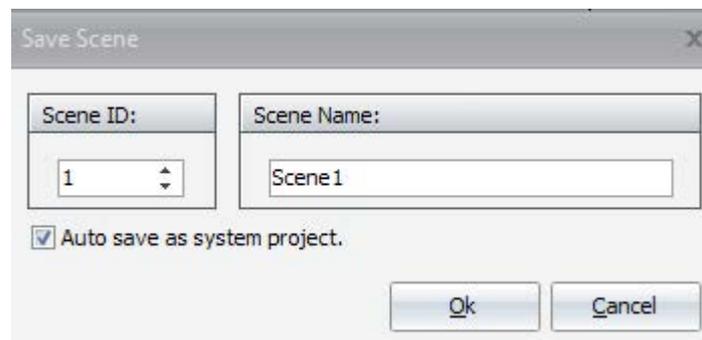


Figure 11.1: Save Scene

## 11.2 Recalling a scene

The methods of recalling a scene are described in the following sections.

The first method:

Click "Load" on the "Main Menu" and then select the desired scene:

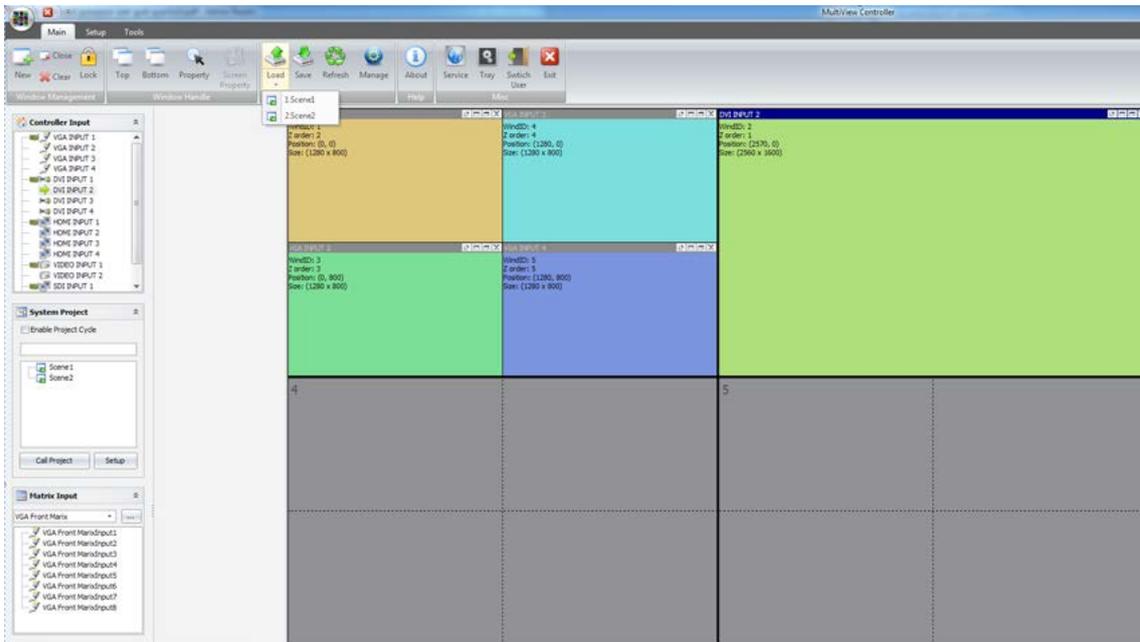


Figure 11.2 A: Read a Scene

The second method:

On the system project menu, select the desired scene and click "Call Project":

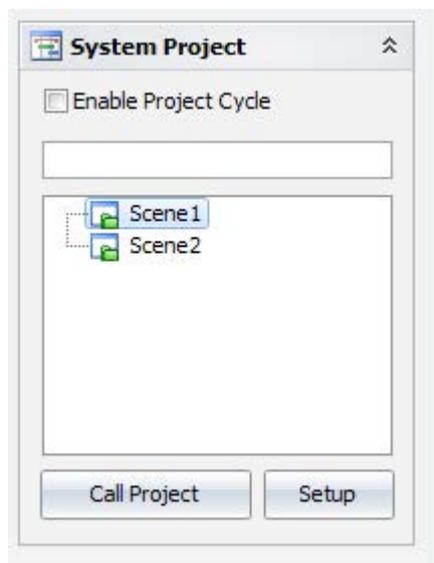


Figure 11.2 B: Call Project

## Technical Support

Notices: for additional technical support, please contact DigiBird:

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